

# Safeguarding Children & Families

## Monthly Performance Report

### As at Month End: January 2017

*Please note: Data reports are not dynamic. Although care is taken to ensure data is as accurate as possible every month, delays in data input can result in changes in figures when reports are re-run retrospectively. To combat this at least two individual months data is rerun for each indicator. **In addition the data migration undertaken to facilitate the implementation of the new social care (LCS) and early help (EHM) systems at the end of October 2016 will have impacted on the data validity and recording processes. Therefore there may be data discrepancies present when comparing this report to that of the previous month.***

#### Document Details

**Status:** Issue 1

**Date Created:** 21st February 2017

**Created by:** Deborah Johnson, Performance Assurance Manager - Social Care

# Performance Summary

As at Month End: January 2017

\*'DOT' - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

- ↑ - increase in numbers (no good/bad performance)
- - stable with last month (no good/bad performance)
- ↓ - decrease in numbers (no good/bad performance)
- ↑ - improvement in performance
- ↓ - decline in performance but still within limits of target
- ↓ - decline in performance, not on target
- - no movement but within limits of target
- - no movement, not on target

NO.	INDICATOR	GOOD PERF IS	DATA NOTE (Monthly)	2016 / 17				DOT (Month on Month)	RAG (in month)	Target and Tolerances			YR ON YR TREND			LATEST BENCHMARKING - 2014/15						
				Nov-16	Dec-16	Jan-17	YTD			DATA NOTE	Red	Amber	Target Green	2013/14	2014/15	2015/16	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD		
CONTACT & REFERRAL (MASH)	1.1	Number of contacts	Info	Count	1469	1287	1651	11934	Financial Year	↑				n/a		10517	12165					
	1.2	% Contacts with decision within 1 working day	High	Percentage	55.8%	80.2%	79.8%	70.8%	Financial Year	↓		<92%	92%>	95%+			96.5%					
	1.3	Number of contacts going onto referral (including MASH referrals)	Info	Count	478	302	292	4230	Financial Year	↓					n/a		4513	4915				
	1.4	% of contacts going onto referral (including MASH referrals)	High	Percentage	32.2%	21.4%	18.7%	34.6%	Financial Year	↓		range to be set				42.9%	40.4%					
	1.5	Rate of referrals per 10,000 population aged under 18 - rolling 12 month performance	Info	Rate per 10,000	953.8	973.3	911.9	911.9	Rolling Year	↓					n/a	689.8	800.2	780.5	655.4	333.9	548.3	-
	1.6	% of referrals going onto assessment	High	Percentage	98.3%	99.0%	99.0%		Financial Year	→		<83%	83%>	86%+	77.8%	69.6%	77.6%	85.9%	99.7%	87.1%	97.8%	
	1.7	% Referral decision was made within 48 hours	High	Percentage	98.0%	100.0%	98.0%	not available	Financial Year	↓		<92%	92%>	95%+	56.3%	71.2%	96.5%					
	1.8	% re-referral rate in the current month	Low	Percentage	28.2%	25.2%	22.7%		Financial Year	↑		26%+	26%>	23%<	n/a	n/a	n/a					
	1.9	% re-referral rate in 12 months - Rolling year (Corporate Plan 2016 Indicator)	Low	Percentage	28.6%	28.3%	28.1%		Rolling Year	↑		30%+	26%>	26%<	n/a	n/a	n/a	23.6%	15.4%	24.0%	16.5%	
	1.10	Number of CSE referrals in the current month (Corporate Plan 2016 Indicator)	Info	Count	23	28	21	176	Financial Year	↓					n/a			200				
ASSESSMENTS	2.1	Number of assessments started	Info	Count	654	455	508	4817	Financial Year	↑				n/a	n/a	3780	3996					
	2.2	% of assessments for children's social care completed in 45 working days of referral	High	Percentage	77.9%	74.4%	67.7%	84.4%	Financial Year	↓		<83%	83%>	86%+	n/a	70.1%	92.8%	79.8%	98.3%	81.5%	91.2%	
	2.3	Open assessments already past 45 working days	Low	Count	3	9	37		As at mth end	↓				n/a	n/a	n/a	n/a					
	2.4	Number of assessments completed in the current month	High	Count	561	609	662	4437	As at mth end	↑							4064					
	2.5	% of completed assessments ending in - Ongoing Involvement	High	Percentage	38.0%	38.3%	40.0%	36.2%	Financial Year	↑		<40%	40%>	45%+			43.6%					
	2.6	% of completed assessments ending in - No further action	Info	Percentage	41.5%	42.9%	42.9%	32.7%	Financial Year	→					n/a		40.0%					
	2.7	% of completed assessments ending in - Step down to Early Help / Other Agency	Info	Percentage	19.6%	18.4%	16.3%	15.5%	Financial Year	↓					n/a		15.3%					
	2.8	% of completed assessments ending in - Out of area	Info	Percentage	0.0%	0.0%	0.0%	0.2%	Financial Year	→					n/a		1.0%					
	2.9	% of completed assessments ending in - Other/Not Recorded	Info	Percentage	0.9%	0.5%	0.8%	4.8%	Financial Year	↑					n/a		0.2%					
S47's	3.1	Number of S47 Investigations	Info	Count	129	125	111	1091	Financial Year	↓				n/a	752	909	1478					
	3.2	Number of S47 Investigations - rolling 12 month performance	Info	Count	1365	1362	1376			↑				n/a	n/a	n/a	n/a					
	3.3	Number of S47's per 10,000 population aged 0-17 - rolling 12 month performance	Info	Rate per 10,000	242.0	241.5	244.0			↑		more than +/-15	+/-15	+/-5 of 158.8	141.3	156.1	262.1	149.2	75	138.2	-	
	3.4	Number of S47 Investigations - Completed	Info	Count	119	112	159	1058	Financial Year	↑				n/a			1390					
	3.5	% of S47's with an outcome - Concerns are substantiated and child is judged to be at continuing risk of significant harm	High	Percentage	58.0%	58.0%	45.9%	55.6%	Financial Year	↓				n/a	n/a	56.3%	58.3%					
	3.6	% of S47's with an outcome - Concerns are substantiated, but the child is not judged to be at continuing risk of significant harm	Info	Percentage	31.1%	37.5%	32.1%	25.8%	Financial Year	↓				n/a	n/a	19.8%	30.2%					
	3.7	% of S47's with an outcome - Concerns not substantiated	Low	Percentage	10.9%	4.5%	17.0%	10.6%	Financial Year	↓				n/a	n/a	n/a	11.2%					
	3.8	% of S47's with an outcome - Not Recorded	Low	Percentage	0.0%	0.0%	5.0%	2.6%	Financial Year	↓				n/a	n/a	9.5%	0.3%					

\*"DOT" - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

- ↑ - increase in numbers (no good/bad performance)
- - stable with last month (no good/bad performance)
- ↓ - decrease in numbers (no good/bad performance)
- ↑ (green) - improvement in performance
- ↓ (orange) - decline in performance but still within limits of target
- ↓ (red) - decline in performance, not on target
- (green) - no movement but within limits of target
- (orange) - no movement, not on target

NO.	INDICATOR	GOOD PERF IS	DATA NOTE (Monthly)	2016 / 17					DOT (Month on Month)	RAG (in month)	Target and Tolerances			YR ON YR TREND			LATEST BENCHMARKING - 2014/15					
				Nov-16	Dec-16	Jan-17	YTD	DATA NOTE			Red	Amber	Target Green	2013/14	2014/15	2015/16	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD		
CIN	4.1	Number of open CIN cases	Info	Count	1946	1809	1685			↓				n/a	1324	1526	1430					
	4.2	Number of CIN (inc. CPP as per DfE definition)	Info	Count	2272	2140	2015			↓				n/a	n/a	1947	1805					
	4.3	Number of CIN per 10,000 population aged 0-17 - inc. CPP as per DfE definition. (Corporate Plan 2016 Indicator)	Info	Rate per 10,000	402.9	379.4	357.3			↓	Yellow	more than +/-15	+/-15	+/-5 of 346.4	n/a	347.1	320	372.4	285.1	337.3	281.0	
	4.4	% of CIN (open at least 45 days) with a plan	High	Percentage	-	79.5%	87.6%			↑	Red	<90%	90%>	95%+	n/a	91.4%	98.9%					
	4.5	% of CIN (open at least 45 days) with an up to date plan	High	Percentage	-	79.5%	87.5%	82.7%	Financial Year	↑	Yellow	<85%	85%>	90%+	43.8%	65.1%	98.6%					
CHILD PROTECTION	5.1	Number of open CPP cases	Info	Count	326	331	330			↓				n/a	n/a	423	369					
	5.2	Number of Initial CP Conferences (children) - rolling 12 month	Info	Count	455	451	440		Rolling Year	↓				n/a	428	556	597					
	5.3	Number of Initial CP Conferences (children) per 10,000 population - rolling 12 month	Within limits (low)	Rate per 10,000	80.7	80.0	78.0		Rolling Year	↑	Yellow	79+	79<	74.1<	75.9	98.6	105.9	69.2	40	61.6	-	
	5.4	Number of Initial CP Conferences (children) - in month	Info	Count	57	34	42		Financial Year	↑		range to be set										
	5.5	% of initial child protection conference (ICPCs) completed within 15 days of S47 (based on number of children)	High	Percentage	77.2%	85.3%	97.6%	90.6%	Financial Year	↑	Green	<85%	85%>	90%+	81.5%	65.0%	88.3%	85.7%	100.0%	74.7%	88.5%	
	5.6	Number of children with a CP plan per 10,000 population under 18	Low	Rate per 10,000	57.8	58.7	58.5			↑	Yellow	more than +/-10	+/-10	+/-5 of 52.3	69.2	74.7	65.4	46.1	26.4	42.9	-	
	5.7	Number of children becoming subject to a CP plan per 10,000 population	Info	Rate per 10,000	10.1	6.0	7.5	55.0	Financial Year	↑				n/a	72.37	93.05	93.8					
	5.8	Number of discontinuations of a CP plan per 10,000 population - rolling 12 months performance	High	Rate per 10,000	85.2	82.0	81.4		Rolling Year	↓	Yellow	YTD	<55	55>	59.9+	62.7	85.4	105.0	67.8	39.0	52.1	-
	5.9	% of children becoming the subject of a CP plan for a second or subsequent time within 2 years - rolling 12 months (Corporate Plan 2016)	Low	Percentage	6.4%	7.3%	8.8%		Rolling Year	↓	Red	6%+	6%>	4%<	4.4%	4.0%	4.7%					
	5.10	% of children becoming the subject of a CP plan for a second or subsequent time - ever - rolling 12 months	Low	Percentage	15.3%	17.2%	19.7%		Rolling Year	↓	Red	16%+	16%>	14%<	11.1%	10.8%	12.7%	16.1%	7.7%	16.6%	13.3%	
	5.11	% of open CP plans lasting 2 years or more	Low	Percentage	0.0%	0.0%	0.3%			↓	Yellow	3.6%+	3.6%>	2.6%<	4.9%	4.2%	0.8%	1.6%	0.0%	2.3%	0.0%	
	5.12	% of CP plans lasting 2 years or more - ceased within period	Low	Percentage	0.0%	0.0%	0.0%	2.1%	Financial Year	→	Green	6.5%+	6.5%>	4.5%<	6.8%	4.2%	4.8%	3.4%	0.0%	3.7%	2.4%	
	5.13	% of CP cases which were reviewed within timescales	High	Percentage	100.0%	100.0%	100.0%	98.3%		→	Green	<95%	95%>	98%+	95.3%	96.4%	94.2%	97.6%	100.0%	94.0%	100.0%	
	5.14	% CPP with an up to date plan	High	Percentage	-	78.5%	96.9%	83.7%	Financial Year	↑	Green	<93%	93%>	95%+								
	5.15	% of CPP with visits in the last 2 weeks	High	Percentage	97.9%	98.8%	93.0%	83.7%	Financial Year	↓	Yellow	<90%	90%>	95%+								
LOOKED AFTER CHILDREN	6.1	Number of Looked After Children	Info	Count	479	484	482			↓				n/a		407	432					
	6.2	Rate of Looked After Children per 10,000 population aged under 18	Info	Rate per 10,000	85.0	85.9	85.5			↓	Red	more than +/-5	+/-5	up to +/-2 of 73.5	70	70	76.6	75.8	56.0	60.0	-	
	6.3	Admissions of Looked After Children	Info	Count	30	22	10	219	Financial Year	↓				n/a	147	175	208					
	6.4	Number of children who have ceased to be Looked After Children	High	Count	15	17	12	172	Financial Year	↓				n/a	136	160	192					
	6.5	Percentage of LAC who have ceased to be looked after due to permanence (Special Guardianship Order, Residence Order, Adoption)	High	Percentage	33.3%	38.5%	0.0%	23.2%	Financial Year	↓	Red	<33%	33%>	35%+	40.4%	37.5%	40.1%					
	6.6	Percentage of LAC who have ceased to be looked after due to a Special Guardianship Order	High	Percentage	6.7%	17.6%	0.0%	9.3%	Financial Year	↓		range to be set										
	6.7	LAC cases reviewed within timescales	High	Percentage	98.5%	98.9%	98.2%	96.7%	Financial Year	↓	Yellow	<90%	90%>	95%+	98.6%	94.9%	83.3%					
	6.8	% of children adopted	High	Percentage	33.3%	5.9%	75.0%	16.9%	Financial Year	↑	Yellow	YTD	<20%	20%>	22.7%+	26.5%	26.3%	22.9%	18.8%	27.0%	15.0%	21.0%
	6.9	Health of Looked After Children - up to date Health Assessments	High	Percentage	95.9%	95.3%	92.7%			↓	Yellow	<90%	90%>	95%+	82.7%	81.4%	92.8%					
	6.10	Health of Looked After Children - up to date Dental Assessments	High	Percentage	69.1%	66.8%	66.1%			↓	Red	<90%	90%>	95%+	42.5%	58.8%	94.5%					

"DOT" - Direction of travel represents the direction of 'performance' since the previous month with reference to the polarity of 'good' performance for that measure. Colours have been added to help distinguish better and worse performance. Key Below:-

- increase in numbers (no good/bad performance)
- stable with last month (no good/bad performance)
- decrease in numbers (no good/bad performance)
- improvement in performance
- decline in performance but still within limits of target
- decline in performance, not on target
- no movement but within limits of target
- no movement, not on target

NO.	INDICATOR	GOOD PERF IS	DATA NOTE (Monthly)	2016 / 17					DOT (Month on Month)	RAG (in month)	Target and Tolerances			YR ON YR TREND			LATEST BENCHMARKING - 2014/15			
				Nov-16	Dec-16	Jan-17	YTD	DATA NOTE			Red	Amber	Target Green	2013/14	2014/15	2015/16	STAT NEIGH AVE	BEST STAT NEIGH	NAT AVE	NAT TOP QTILE THRESHOLD
LOOK	6.11	High	Percentage	17.2%	0.0%	50.0%					range to be set									
	6.12	High	Percentage	93.9%	92.2%	90.1%					<90%	90%>	95%+	65.7%	68.7%	97.8%				
	6.13	High	Percentage	60.9%	80.1%	63.7%					<90%	90%>	95%+	72.9%	71.4%	95.0%				
	6.14	High	Percentage	-	55.6%	79.4%	64.1%	Financial Year			<93%	93%>	95%+	67.0%	98.8%	98.4%				
	6.15	High	Percentage	90.6%	89.7%	78.7%					<95%	95%>	98%+		94.9%	98.1%				
	6.16	High	Percentage	80.5%	77.8%	65.6%	60.0%	Financial Year			<85%	85%>	90%+		64.0%	80.2%				
CARE LEAVERS	7.1	Info	Count	224	224	224							n/a		183	197				
	7.2	High	Percentage								<93%	93%>	95%+		69.8%	97.5%				
	7.3	High	Percentage	-	-	-					<95%	95%>	98%+	96.3%	97.8%	96.5%	85.1%	98.0%	81.0%	90.0%
	7.4	High	Percentage	-	-	-					<70%	70%>	72%+	52.3%	71.0%	68.0%	50.4%	76.0%	48.0%	56.0%
PLACEMENTS	8.1	High	Percentage	68.7%	67.6%	66.2%					<68%	68%>	70%+	68.8%	71.9%	72.7%	68.2%	79.0%	68.0%	72.0%
	8.2	Low	Percentage	10.4%	12.8%	11.7%					12%+	12%>	9.6%<	11.2%	12.0%	11.9%	9.2%	6.0%	10.0%	8.0%
	8.3	High	Percentage	86.2%	86.2%	86.3%					range to be set		87.5%>							
	8.4	Low	Percentage	7.1%	7.4%	6.9%					range to be set									
ADOPTIONS	9.1	High	Percentage	20.0%	0.0%	33.3%	41.4%	Financial Year		YTD	<83%	83%>	85%+	55.6%	84.6%	53.5%				
	9.2	Low	Rolling year - ave count	364.1	345.9	374.7		Rolling Year		YTD	511+	511>	487<	661	417.5	338.5	546.5	336.0	593.0	520.0
	9.3	Low	Rolling year - ave count	142.9	216.9	208.4		Rolling Year		YTD	127+	127>	121<	315	177.3	137.9	220.6	47.0	223.0	172.0
CASELOAD	10.1	Low	Average count	-	36	36					25+	24>	22<							
	10.2	Low	Average count	-	19	18					21+	20>	18<							
	10.3	Within Limits	Average count	-	12.5	12.9					over 1% above range	1% above range	14-20							
	10.4	Within Limits	Average count	-	15	15.8					over 1% above range	1% above range	16-22		11.2	15.8				
	10.5	Within Limits	Average count	-	14.7	15.2					over 1% above range	1% above range	16-22		18.2	16.8				
	10.6	Within Limits	Average count	-	14.5	15.7					over 1% above range	1% above range	16-22			18				
	10.7	Within Limits	Average count	-	15.5	17.9					over 1% above range	1% above range	16-22		17.4	15.8				
	10.8	Within Limits	Average count	-	15.6	16.9					over 1% above range	1% above range	16-22		22.7	19.1				
	10.9	Within Limits	Average count	-	3.4	2.8					over 1% above range	1% above range	16-22		18	5.7				

# CONTACTS

## DEFINITION

An initial contact is where a LA receives a contact about a child, and where there is a request for general advice, information or a social care service. Contacts received are screened against an agreed multi-agency threshold criteria for social care, where a manager agrees these thresholds have been met the contact progresses to a 'Referral' for consideration of an assessment and/or the services which may be required for a child.

## PERFORMANCE ANALYSIS

The data suggests that the number of contacts has increased for January by 364 that is 551 more than January 2016, this if accurate would be significant. There will be a number of factors that impact on the general volume of contacts however this data should be treated with caution due to the implementation of the new case management system in October. The number of contacts where a decision is achieved in 24 hours and that progress to referral remain lower than the period prior to the new system implementation. This will need to be closely monitored in the next quarter as the data transfer, cleansing and inputting stabilises.

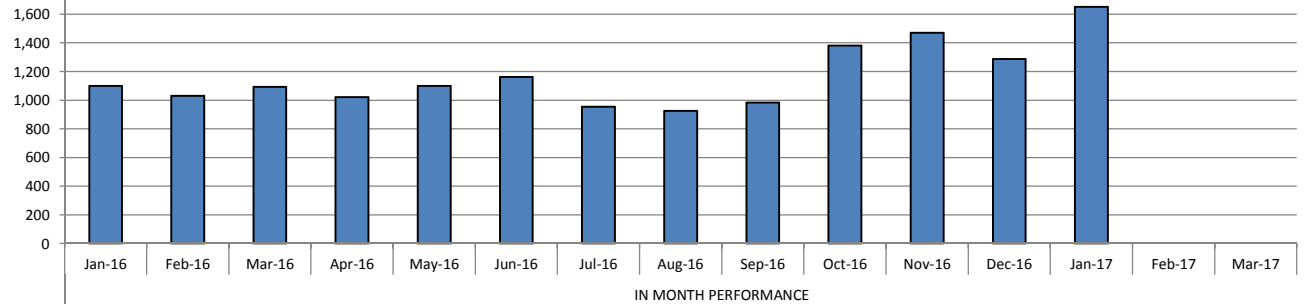
*Data Note: Contacts statistics relate to 'new' contacts only. Contacts on open cases and intended for Early Help services have been manually filtered however the configuration of the new system for contacts and referrals is under review as some data fields have unsuitable data options. It is also known that the number of these 'new contacts' progressing to referral and 'new referrals to social care' (reported on separate page) do not currently tally due to complications between the step-up routine between EHM and LCS parts of the system. Therefore the data below may be subject to change once developments are implemented and/or may not be comparable in the future.*

	1.1	1.2	1.4
	No. Contacts	% Contacts with decision within 1 working day	% Contacts progressing to referral

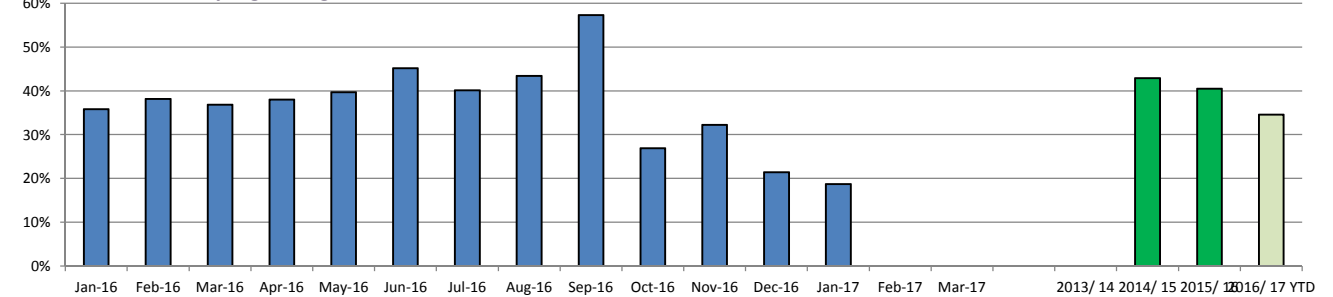
IN MONTH PERFORMANCE	Jan-16	1100	98.4%	35.8%
	Feb-16	1030	98.7%	38.2%
	Mar-16	1092	96.5%	36.8%
	Apr-16	1021	96.2%	38.0%
	May-16	1099	98.6%	39.7%
	Jun-16	1163	96.2%	45.1%
	Jul-16	954	95.5%	40.1%
	Aug-16	926	97.1%	43.4%
	Sep-16	983	92.7%	57.3%
	Oct-16	1381	50.0%	26.9%
	Nov-16	1469	55.8%	32.2%
	Dec-16	1287	80.2%	21.4%
	Jan-17	1651	79.8%	18.7%
	Feb-17			
	Mar-17			

ANNUAL TREND	2013/ 14			
	2014/ 15	10517		42.9%
	2015/ 16	12165	96.5%	40.5%
	2016/ 17 YTD	11934	70.8%	34.6%

Number of Contacts



% of Contacts progressing to referral



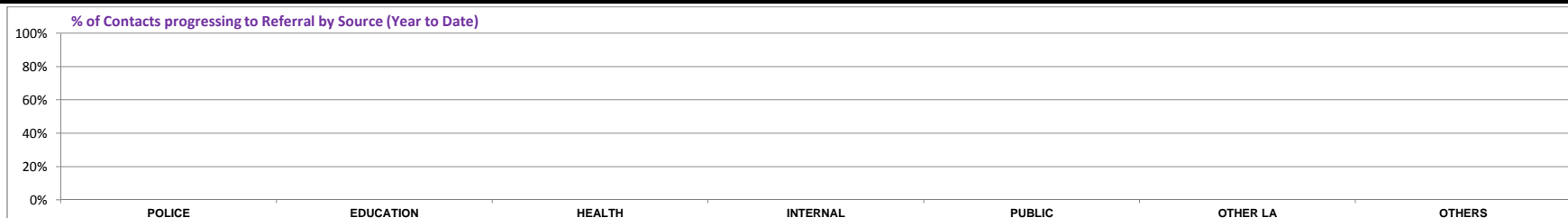
## CONTACTS BY SOURCE

**DEFINITION** An initial contact is where a LA receives a contact about a child, and where there is a request for general advice, information or a social care service. Contacts received are screened against an agreed multi-agency threshold criteria for social care, where a manager agrees these thresholds have been met the contact progresses to a 'Referral' for consideration of an assessment and/or the services which may be required for a child. The analysis below provides a breakdown of numbers and progression rates to referral by the source of contact.

**PERFORMANCE ANALYSIS**

Contact Source recording within Liquid Logic is currently under review as the current codeset is not suitable and does not meet DfE recording requirements. Monitoring by source will be re-established asap once recording processes have been developed however we will be unable to backdate recording and analysis.

	(1) POLICE			(2) Education services (Inc. Schools)			(3) Health services			(4) Internal council services			(5) Members of public (Inc. self / parent)			(6) OTHER LOCAL AUTHORITIES			(7) Others (Inc. Children centres, Legal services, cafcass)			
	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	Total Contacts	No. prog to referral	% prog. to referral	
<b>IN MONTH PERFORMANCE</b>	Jan-16	408	86	21.1%	168	105	62.5%	121	52	43.0%	142	68	47.9%	142	53	37.3%	0	0	-	119	30	25.2%
	Feb-16	404	121	30.0%	133	79	59.4%	119	56	47.1%	167	81	48.5%	99	24	24.2%	0	0	-	108	32	29.6%
	Mar-16	360	97	26.9%	141	81	57.4%	129	53	41.1%	161	66	41.0%	164	56	34.1%	0	0	-	137	49	35.8%
	Apr-16	328	118	36.0%	167	109	65.3%	107	68	63.6%	182	111	61.0%	124	61	49.2%	0	0	-	113	40	35.4%
	May-16	404	156	38.6%	202	146	72.3%	132	73	55.3%	132	72	54.5%	120	60	50.0%	0	0	-	109	53	48.6%
	Jun-16	404	147	36.4%	169	133	78.7%	183	114	62.3%	137	83	60.6%	111	57	51.4%	0	0	-	159	61	38.4%
	Jul-16	405	177	43.7%	62	35	56.5%	114	67	58.8%	123	81	65.9%	105	59	56.2%	0	0	-	145	67	46.2%
	Aug-16	352	152	43.2%	2	1	50.0%	144	98	68.1%	150	91	60.7%	156	98	62.8%	0	0	-	122	61	50.0%
	Sep-16	360	177	49.2%	137	108	78.8%	134	93	69.4%	136	107	78.7%	109	72	66.1%	3	3	100.0%	104	52	50.0%
	Oct-16	Not available - under development.																				
	Nov-16																					
	Dec-16																					
	Jan-17																					
Feb-17																						
Mar-17																						
<b>ANNUAL TREND</b>	2013/ 14																					
	2014/ 15																					
	2015/ 16	4383	1321	30.1%	1586	909	57.3%	1636	789	48.2%	1735	866	49.9%	1303	513	39.4%	2	0.0%	0.0%	1520	517	34.0%
	2016/ 17 YTD																					



# REFERRALS

**DEFINITION** An Initial Contact will be progressed to a 'referral' where the social worker or manager considers an assessment and/or services may be required for a child or further information is required to make an informed decision.

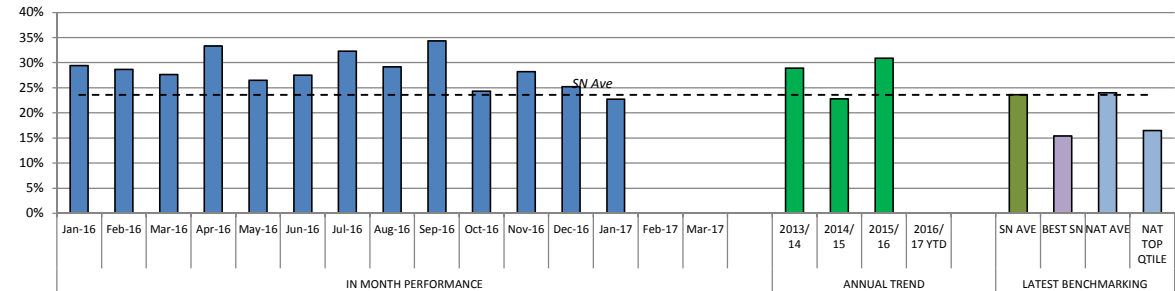
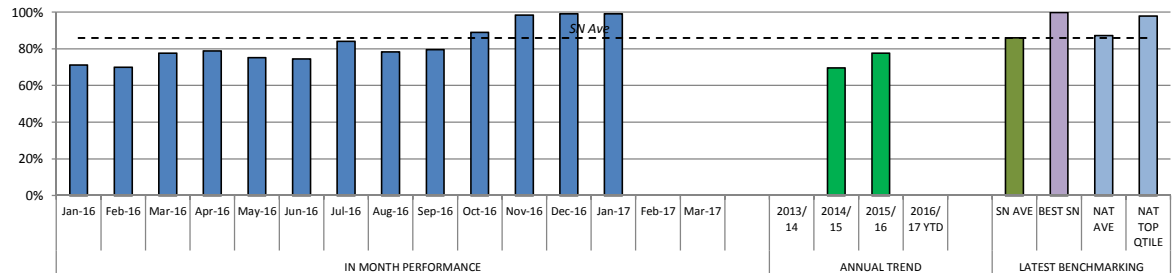
**PERFORMANCE ANALYSIS**

The data presented for the period Oct-Jan should be treated with caution due to the implementation of the new case management system. On this presentation the data suggests that the percentage of referrals moving on to an assessment has significantly improved month on month over the implementation period taking this indicator to above the statistical and national averages and placing performance in the national top quartile. This will be primarily linked to the MASH service now completing the full information screening process within the 'Contact' part of the child's pathway including any multi-agency work. Previously any multi-agency work was undertaken within 'Referral'. Timeliness standards have also been strengthened with the expectation that all screening is now completed to allow referral to progress to assessment within one working day. Therefore it is expected that any referrals not progressing to assessment or responded to within the timescale below would be by exception. However we will need to see this performance sustained for a further quarter to have some confidence in its validity. Targets and measures may also be updated to reflect these new processes and standards.

The data suggests a continued downward trajectory for re-referrals. This indicator is usually a reflection of the quality of the practice and as this improves so the indicator should reduce. Considering this data presentation the service has achieved the locally set target (within the Corporate Plan) of 23% for the first time. The indicator is now better than the national average therefore indicating that more children's needs are being met in a sustained way. This reinforces the findings of our audit programme which is trying to help us move beyond compliance. As the improvement strategies are implemented we should expect to see a continued downward trend. The number of new CSE cases remains relatively stable.

	1.3	1.10	1.7	1.6	1.8	1.9
	No. of Referrals	No. of CSE Referrals (Corporate Plan 2016/17 Indicator)	% Referral decision was made within 48 hours	% Referrals going on to Assessment	% Re-referrals - had a referral in last 12 months - in month	% Re-referrals - had a referral in last 12 months - rolling 12 months

IN MONTH PERFORMANCE	Jan-16	394	17	96.4%	71.1%	29.4%	
	Feb-16	393	21	97.7%	70.0%	28.6%	
	Mar-16	402	40	99.0%	77.6%	27.7%	
	Apr-16	388	22	97.8%	78.9%	33.3%	30.7%
	May-16	436	18	96.4%	75.2%	26.5%	30.5%
	Jun-16	525	12	94.7%	74.5%	27.5%	29.9%
	Jul-16	383	14	96.3%	84.1%	32.3%	30.0%
	Aug-16	402	9	95.9%	78.4%	29.2%	29.7%
	Sep-16	563	12	91.1%	79.6%	34.3%	30.4%
	Oct-16	461	17	34.0%	89.0%	24.3%	28.7%
	Nov-16	478	23	98.0%	98.3%	28.2%	28.6%
	Dec-16	302	28	100.0%	99.0%	25.2%	28.3%
	Jan-17	292	21	98.0%	99.0%	22.7%	28.1%
	Feb-17						
Mar-17							



ANNUAL TREND	2013/ 14					28.9%
	2014/ 15	4513			69.6%	22.8%
	2015/ 16	4915	200	96.5%	77.6%	30.9%
	2016/ 17 YTD	4230	176	not available	not available	not available

LATEST BENCHMARKING	SN AVE				85.9%	23.6%
	BEST SN				99.7%	15.4%
	NAT AVE				87.1%	24.0%
	NAT TOP QTILE				97.8%	16.5%

## ASSESSMENTS - STARTED

### DEFINITION

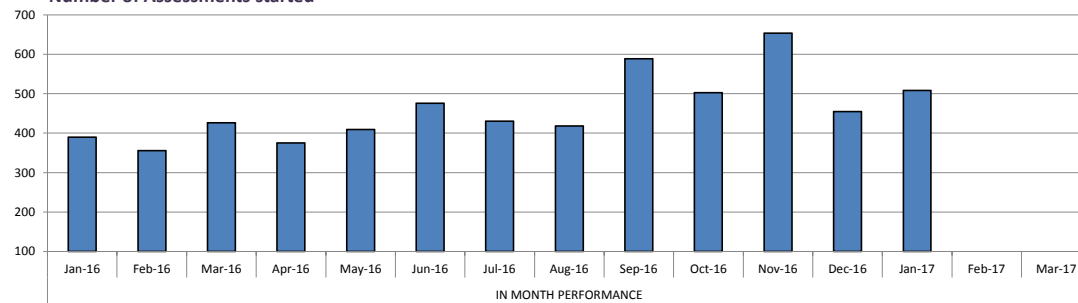
If a child meets the Children's Act definition of 'Child in Need' or is likely to be at risk of significant harm, authorisation will be given for an assessment of needs to be started to determine which services to provide and what action to take.

### PERFORMANCE ANALYSIS

January has seen an increase (53) in the number of single social work assessments started, returning to a figure consistent with months earlier in the year. This data should be treated with caution due to the implementation of the new case management system.

		2.1
		Number of Assessments started
IN MONTH PERFORMANCE	Jan-16	390
	Feb-16	356
	Mar-16	426
	Apr-16	375
	May-16	409
	Jun-16	476
	Jul-16	430
	Aug-16	418
	Sep-16	589
	Oct-16	503
	Nov-16	654
	Dec-16	455
	Jan-17	508
Feb-17		
Mar-17		
ANNUAL TREND	2013/ 14	
	2014/ 15	3929
	2015/ 16	3996
	2016/ 17 YTD	4817
LATEST BENCHMARKING	SN AVE	
	BEST SN	
	NAT AVE	
	NAT TOP QTILE	

Number of Assessments started





## ASSESSMENTS - COMPLETED

### DEFINITION

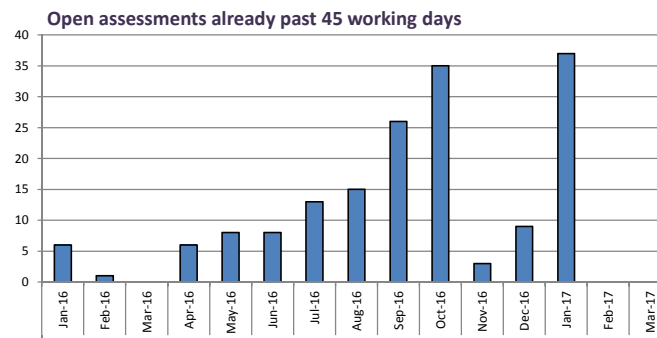
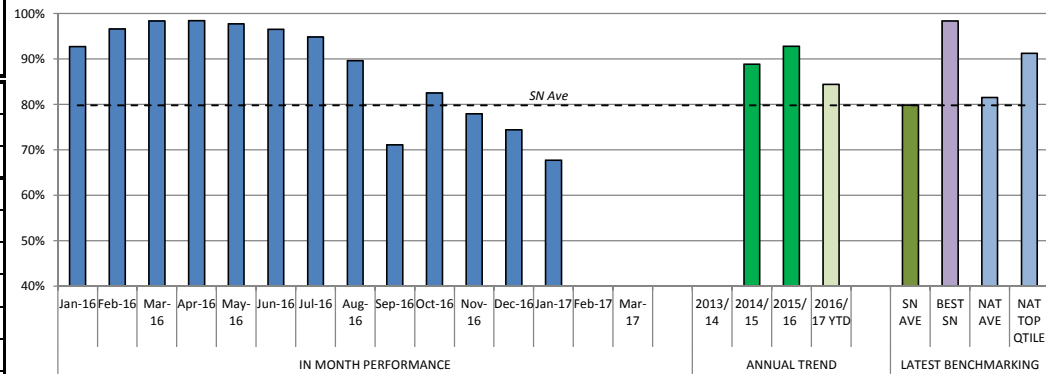
National Working Together guidelines state that the maximum timeframe for the assessment to be completed is 45 working days from the point of referral. If, in discussion with a child and their family and other professionals, an assessment exceeds 45 working days the social worker should record the reasons for

### PERFORMANCE ANALYSIS

This data should be treated with caution (see explanation below). Compliance continues to be monitored at fortnightly performance meetings where team managers address any remedial action for those out of time. Managers are receiving support from the Liquid Logic Project team in addressing validation issues arising due to the data migration into the new system.

*Data Note: The issue identified in last month's report regarding open cases over 45 days has now been rectified, and work to cleanse the data is complete. November & December figures have been updated, reducing the December figure from 150 to 9. As of the 10th February, the January figure was 37 cases over 45 working days of which 25 are within the Duty Teams.*

		2.4	2.2	2.3
		No. of Assessments completed in Month	% completed within 45 working days	Open assessments already past 45 working days
IN MONTH PERFORMANCE	Jan-16		92.7%	6
	Feb-16		96.6%	1
	Mar-16		98.4%	0
	Apr-16	332	98.4%	6
	May-16	339	97.7%	8
	Jun-16	354	96.5%	8
	Jul-16	330	94.8%	13
	Aug-16	468	89.6%	15
	Sep-16	382	71.1%	26
	Oct-16	400	82.5%	35
	Nov-16	561	77.9%	3
	Dec-16	609	74.4%	9
	Jan-17	662	67.7%	37
	Feb-17			
Mar-17				
ANNUAL TREND	2013/ 14			
	2014/ 15		88.8%	
	2015/ 16		92.8%	
	2016/ 17 YTD	4437	84.4%	
LATEST BENCHMARKING	SN AVE		79.8%	
	BEST SN		98.3%	
	NAT AVE		81.5%	
	NAT TOP QTILE		91.2%	



## ASSESSMENTS - OUTCOMES

### DEFINITION

Every assessment should be focused on outcomes, deciding which services and support to provide to deliver improved welfare for the child and reflect the child's best interests. Local monitoring processes were reviewed and new outcome options established June 2015 therefore care should be taken when comparing trend data from before that time.

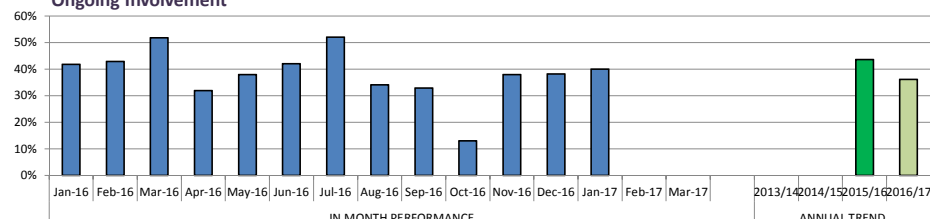
### PERFORMANCE ANALYSIS

Due to the new outcome coding options in the new system this data should be analysed with caution. Managers report increasing numbers of assessments resulting in ongoing involvement or a step down to early help however this is not demonstrated below. Further system adjustments will be made if 'outcome' options need to be added. This will continue to be monitored at performance meetings and through N.F.A. auditing to ensure the threshold is being appropriately and consistently applied.

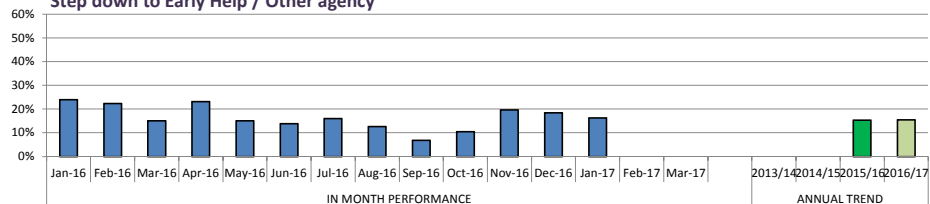
*Data Note: Issues identified in last month's report have now been rectified and the November & December data has been updated. The October figure for Not Recorded/Other is particularly high and following investigation it is due to how the data came across in migration.*

		2.5		2.6		2.7		2.8		2.9	
		Ongoing Involvement		No further action		Step down to Early Help		Out of area		Not Recorded/Other	
IN MONTH PERFORMANCE	Jan-16	206 of 492	41.9%	165 of 492	43.4%	118 of 492	24.0%	3 of 492	0.6%	0 of 492	0.0%
	Feb-16	163 of 380	42.9%	128 of 380	42.0%	85 of 380	22.4%	2 of 380	0.5%	2 of 380	0.5%
	Mar-16	158 of 305	51.8%	98 of 305	32.1%	46 of 305	15.1%	1 of 305	0.3%	2 of 305	0.7%
	Apr-16	106 of 332	31.9%	66 of 332	19.9%	77 of 332	23.2%	3 of 332	0.9%	0 of 332	0.0%
	May-16	129 of 339	38.1%	73 of 339	21.5%	51 of 339	15.0%	2 of 339	0.6%	1 of 339	0.3%
	Jun-16	149 of 354	42.1%	83 of 354	23.4%	49 of 354	13.8%	2 of 354	0.6%	1 of 354	0.3%
	Jul-16	172 of 330	52.1%	104 of 330	31.5%	53 of 330	16.1%	1 of 330	0.3%	0 of 330	0.0%
	Aug-16	160 of 468	34.2%	125 of 468	26.7%	59 of 468	12.6%	0 of 468	0.0%	1 of 468	0.2%
	Sep-16	126 of 382	33.0%	76 of 382	19.9%	26 of 382	6.8%	3 of 382	0.8%	1 of 382	0.3%
	Oct-16	52 of 400	13.0%	148 of 400	37.0%	42 of 400	10.5%	0 of 400	0.0%	197 of 400	49.3%
	Nov-16	213 of 561	38.0%	233 of 561	41.5%	110 of 561	19.6%	0 of 561	0.0%	5 of 561	0.9%
	Dec-16	233 of 609	38.3%	261 of 609	42.9%	112 of 609	18.4%	0 of 609	0.0%	3 of 609	0.5%
	Jan-17	265 of 662	40.0%	284 of 662	42.9%	108 of 662	16.3%	0 of 662	0.0%	5 of 662	0.8%
Feb-17											
Mar-17											
ANNUAL TREND	2013/14										
	2014/15										
	2015/16	1772 of 4064	43.6%	1624 of 4064	40.7%	621 of 4064	15.4%	40 of 4064	1.0%	7 of 4064	0.2%
	2016/17	1605 of 4437	36.2%	1453 of 4437	32.7%	687 of 4437	15.5%	11 of 4437	0.2%	214 of 4437	4.8%

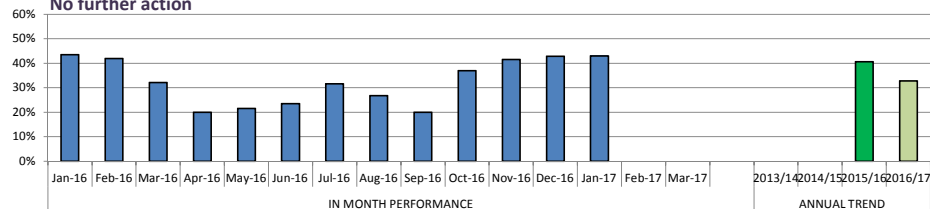
Ongoing Involvement



Step down to Early Help / Other agency



No further action



## PLANS - IN DATE

### DEFINITION

A child's plan is to be developed for an individual child if they have a "wellbeing need" that requires a targeted intervention. Each type of plan has a completion target. When a Looked After Child reaches 16 years and 3 months they become eligible for a 'Pathway Plan' - this plan focuses on preparing a young person for adulthood and their future (For example; future accommodation, post 16 Education/Training and Employment)

### PERFORMANCE ANALYSIS

As shown in the note below the data presented should be viewed with caution. Workers continue working through their caseloads to manually type plan information into the new system. This is a far more intensive piece of work than on the previous system as the new database will contain the full content of the plan and not just the date. However once the first plan is created any subsequent plans are much easier to update.

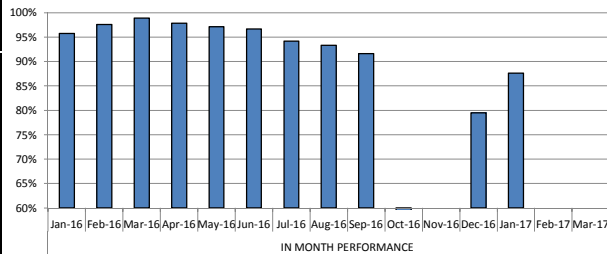
The LAC team performance is particularly disappointing. The teams have been set the deadline of early February to address the plan system transfer. Progress is expected as additional capacity comes online, each child for who the system says does not have an up to date plan will be reviewed and remedial action specified. This will be monitored via operational performance meetings.

**DATA NOTE:** Plans information could not be migrated from CCM into LCS (Liquid Logic). October & November data is unavailable due to information not being in the system and the input work started in December. Figures are based on data entered at month end. January represents true performance.

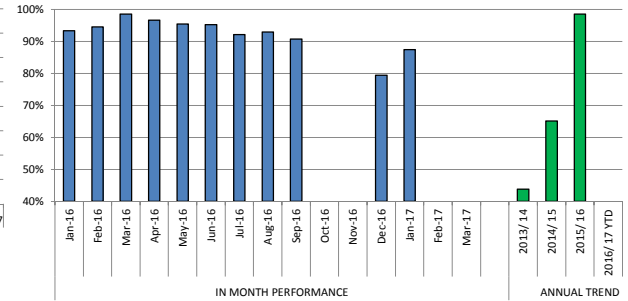
		4.4	4.5	5.14	6.14
		CIN with a recorded plan (open at least 45 days)	CIN with an up-to-date plan (open at least 45 days)	CPP with an up to date plan	LAC with an up to date plan
IN MONTH PERFORMANCE	Jan-16	95.8%	93.3%	98.9%	98.6%
	Feb-16	97.6%	94.6%	98.5%	97.7%
	Mar-16	98.9%	98.6%	100.0%	98.4%
	Apr-16	97.8%	96.7%	99.4%	96.0%
	May-16	97.1%	95.5%	99.7%	98.4%
	Jun-16	96.7%	95.3%	99.7%	99.5%
	Jul-16	94.2%	92.2%	99.7%	98.4%
	Aug-16	93.3%	92.9%	99.7%	96.4%
	Sep-16	91.6%	90.8%	99.3%	95.3%
	Oct-16	Performance data unavailable, due to the information not being migrated into LL.			
	Nov-16	Performance data unavailable, due to the information not being migrated into LL.			
	Dec-16	79.5%	79.5%	78.5%	55.6%
	Jan-17	87.6%	87.5%	96.9%	79.4%
Feb-17					
Mar-17					
ANNUAL TREND	2013/ 14		43.8%	82.8%	67.0%
	2014/ 15		65.1%	97.6%	98.8%
	2015/ 16		98.6%	100.0%	98.4%
	2016/ 17 YTD				
LATEST BENCHMARKING	SN AVE				
	BEST SN				
	NAT AVE				
	NAT TOP QNTILE				

data position 13th Jan: 81% CIN, 83% CPP, 61% LAC, 82% Care Leavers

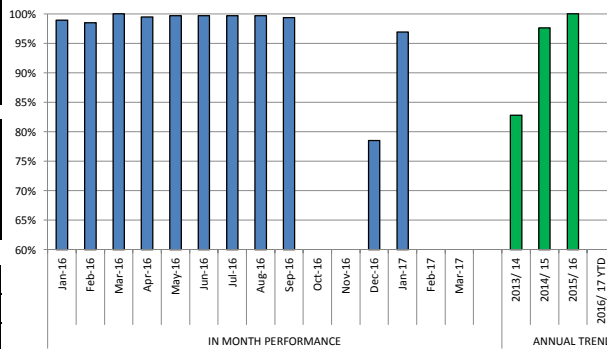
CIN with a recorded plan - open at least 45 days



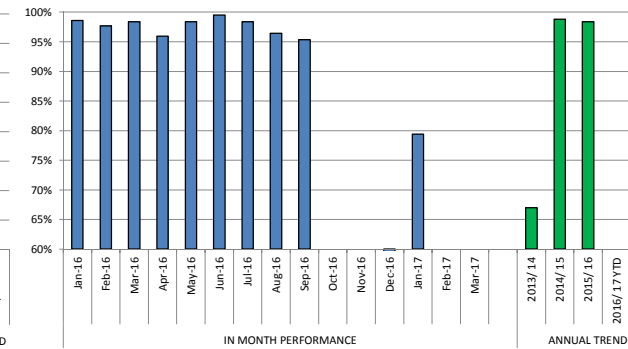
CIN with an up-to-date plan - open at least 45 days



CPP with an up to date plan



LAC with an up to date plan

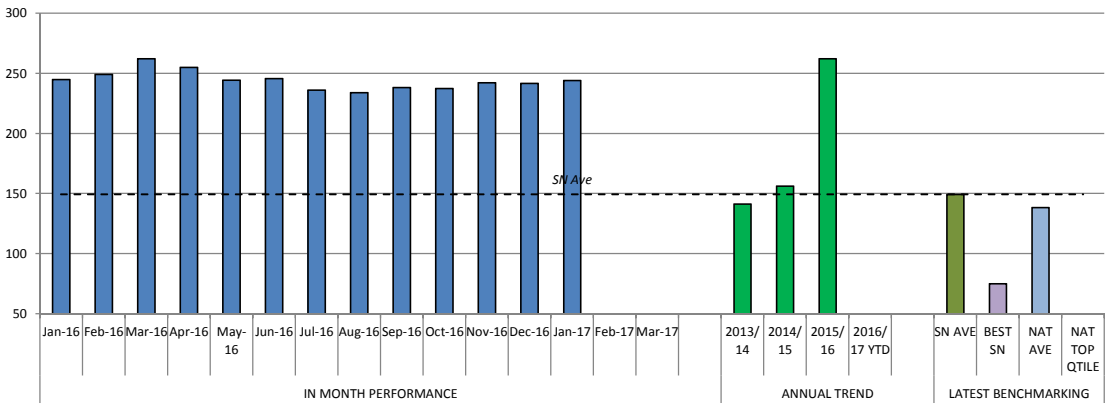
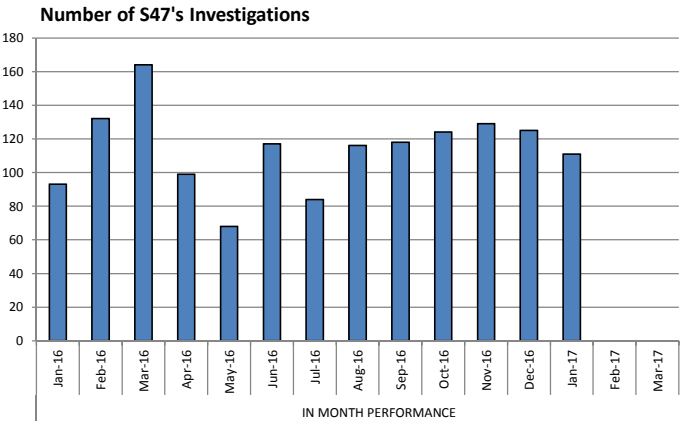


## SECTION 47 INVESTIGATIONS - STARTED

**DEFINITION** If there is reasonable cause to suspect a child is suffering or likely to be suffering significant harm a Strategy Discussion will be convened between child protection staff and other relevant bodies. The Strategy Discussion may then decide to launch a Section 47 enquiry. This means the local authority must investigate the case further.

**PERFORMANCE ANALYSIS** The numbers of Section 47 (S47) investigations has remained relatively stable and still represents a fall from a peak in March against an increase in overall demand for social care intervention in other first response services. This performance still remains significantly higher than the statistical and national averages. Managers have continued to increase the rigour with which they apply the threshold for S47 and to ensure that the reasons for their decisions are fully justified. This applies as much to the decisions not to instigate S47 as to commence one. This is an area where challenge needs to be sustained to ensure that the right children are subject of S47 investigations and that those investigations are of sufficient quality to properly prove or disprove significant harm to a child. Performance is expected to improve with the implementation of the new operating methodology.

		3.1	3.2	3.3
		Number of S47's Investigations - Started	Number of S47's Investigations started 12 month rolling	Rate of S47's per 10K pop. -12 month rolling
<b>IN MONTH PERFORMANCE</b>	Jan-16	93	1380	244.7
	Feb-16	132	1404	248.9
	Mar-16	164	1478	262.1
	Apr-16	99	1438	255.0
	May-16	68	1377	244.3
	Jun-16	117	1384	245.6
	Jul-16	84	1330	236.0
	Aug-16	116	1318	233.9
	Sep-16	118	1342	238.1
	Oct-16	124	1339	237.4
	Nov-16	129	1365	242.0
	Dec-16	125	1362	241.5
	Jan-17	111	1376	244.0
	Feb-17			
Mar-17				
<b>ANNUAL TREND</b>	2013/ 14			141.3
	2014/ 15	752		156.1
	2015/ 16	954		262.1
	2016/ 17 YTD	1091		
<b>LATEST BENCHMARKING</b>	SN AVE			149.2
	BEST SN			75.0
	NAT AVE			138.2
	NAT TOP QTILE			-



## SECTION 47 INVESTIGATIONS - COMPLETED

### DEFINITION

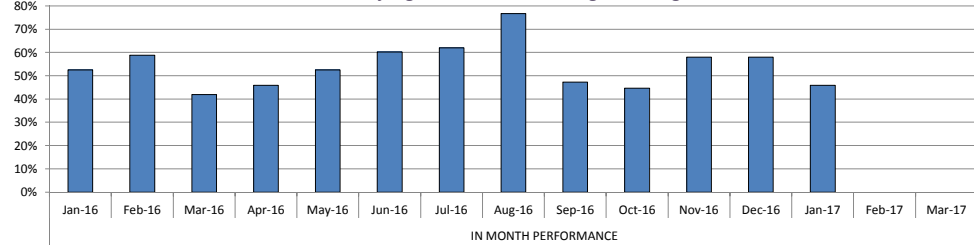
Section 47 enquiries are conducted through a Child's Assessment. Depending on the outcome of a Section 47 enquiry, it may range from 'no further action necessary' through 'further monitoring needed' to the convening of a Child Protection Conference.

### PERFORMANCE ANALYSIS

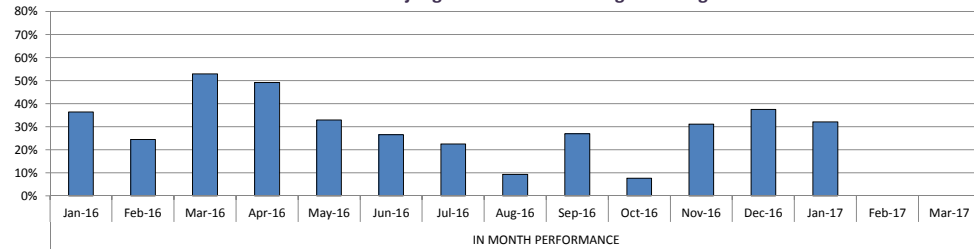
Trend data in relation to the outcome of Section 47 investigations, suggests an increase this month in outcomes that were not substantiated the 27 cases will be reviewed to ascertain if the threshold was met to initiate improvement in the quality of social work practice. Since the April 2016 focus on this matter, through specific audit activity and the resulting operational actions, there has been a month on month increase in the proportion of section 47 investigations resulting in a judgement of continuing risk to a child. This suggests that the original decision to initiate the strategy discussion/section 47 investigation was right for the majority of children/families. In December data suggests that only 2.8% who were subjected to this type/level of intervention where conclusions at the end of the activity were not in line with the "significant harm" threshold. This low level could indicate continued improvement however this level would need to be sustained for another two quarters as a minimum to be statistically significant. As indicated in the previous section, this activity is subject to continued scrutiny and the subject of ongoing workforce development activity.

		3.4	3.5		3.6		3.7		3.8	
		Completed S47's by outcome -								
		Number of S47's Investigations - Completed	Concerns are substantiated - continuing risk of significant harm	Concerns are substantiated - no continuing risk of significant harm	Concerns not substantiated	Not recorded				
IN MONTH PERFORMANCE	Jan-16	99	52	52.5%	36	36.4%	11	11.1%	0	0.0%
	Feb-16	119	70	58.8%	29	24.4%	20	16.8%	0	0.0%
	Mar-16	136	57	41.9%	72	52.9%	6	4.4%	1	0.7%
	Apr-16	61	28	45.9%	30	49.2%	3	4.9%	0	0.0%
	May-16	82	43	52.4%	27	32.9%	12	14.6%	0	0.0%
	Jun-16	83	50	60.2%	22	26.5%	11	13.3%	0	0.0%
	Jul-16	71	44	62.0%	16	22.5%	11	15.5%	0	0.0%
	Aug-16	150	115	76.7%	14	9.3%	20	13.3%	1	0.7%
	Sep-16	89	42	47.2%	24	27.0%	6	6.7%	4	4.5%
	Oct-16	132	59	44.7%	10	7.6%	4	3.0%	14	10.6%
	Nov-16	119	69	58.0%	37	31.1%	13	10.9%	0	0.0%
	Dec-16	112	65	58.0%	42	37.5%	5	4.5%	0	0.0%
	Jan-17	159	73	45.9%	51	32.1%	27	17.0%	8	5.0%
Feb-17										
Mar-17										
ANNUAL TREND	2013/ 14									
	2014/ 15	876								
	2015/ 16	1390	810	58.3%	420	30.2%	156	11.2%	4	0.3%
	2016/ 17 YTD	1058	588	55.6%	273	25.8%	112	10.6%	27	2.6%
LATEST BENCHMARKING	SN AVE									
	BEST SN									
	NAT AVE									
	NAT TOP QTILE									

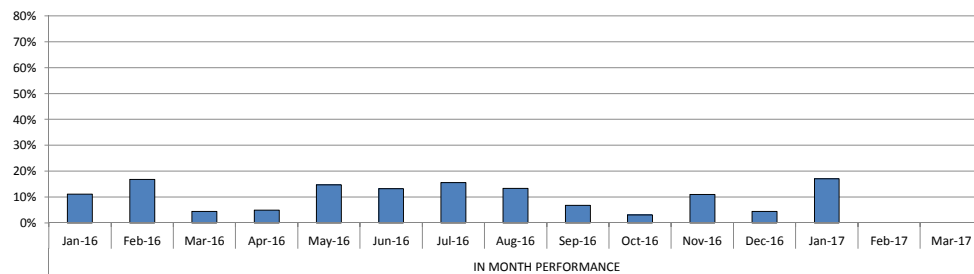
Concerns are substantiated and child is judged to be at continuing risk of significant harm



Concerns are substantiated but child is not judged to be at continuing risk of significant harm



Concerns not substantiated



## CHILDREN IN NEED (CIN)

### DEFINITION

If the child is found to be disabled or the assessment finds that their health and development is likely to suffer without local authority intervention, the child will be classed as 'in need', as defined by Section 17 of the Children Act 1989. This means that the local authority is now legally obliged to provide the necessary services and support.

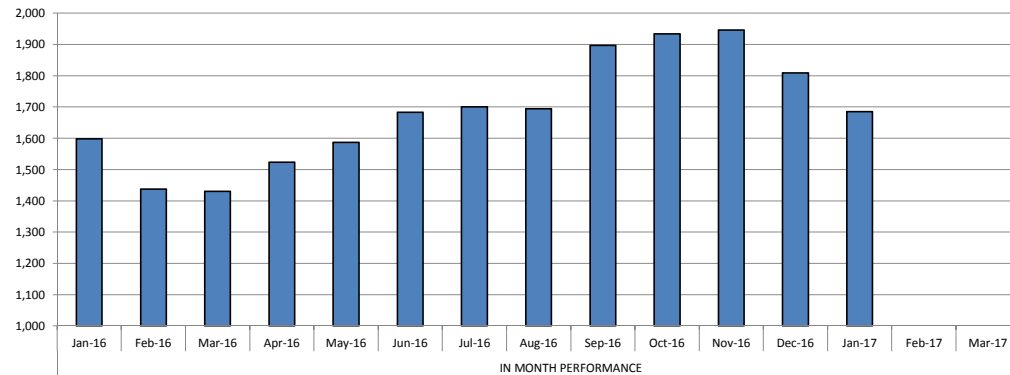
### PERFORMANCE ANALYSIS

There is no good or bad performance in relation to numbers of CIN although it is important to monitor against statistical neighbour and national averages as numbers considerably higher or lower than average can be an indicator of other performance issues. The numbers in January continue to show a significant reduction by a further 124 children that takes us below the statistical neighbour average, but above the national average. This reduction is due to Duty and Assessment managers rigorously applying the threshold to step down when appropriate to Early Help rather than ongoing social care involvement and clear locality processes for regularly reviewing CIN to ensure timely progression and avoid drift. The review work happens on a rolling basis and ensures that workers and team managers are challenged where appropriate in respect of the effectiveness of CIN planning.

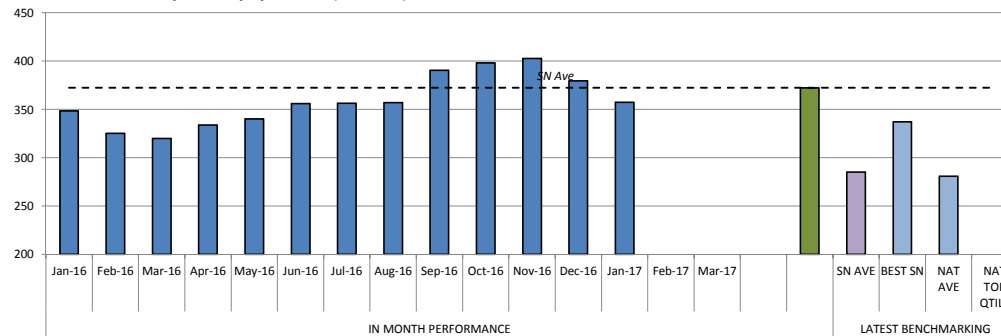
One of the measures of success of our Early Help offer will be, over time, a reduction in the numbers of CIN as families are offered support at an earlier point before concerns escalate. As the service starts to embed it may in the short term increase demand as it uncovers unmet need.

		4.1	4.2	4.3
		Number of open CIN cases	Number of CIN (Inc. CPP as per DfE definition)	Number of CIN per 10K pop. (Inc. CPP as per DfE definition)
IN MONTH PERFORMANCE	Jan-16	1598	1966	348.6
	Feb-16	1437	1835	325.4
	Mar-16	1430	1805	320.0
	Apr-16	1523	1883	333.9
	May-16	1587	1919	340.3
	Jun-16	1683	2008	356.0
	Jul-16	1700	2010	356.4
	Aug-16	1694	2014	357.1
	Sep-16	1897	2202	390.4
	Oct-16	1934	2246	398.2
	Nov-16	1946	2272	402.9
	Dec-16	1809	2140	379.4
	Jan-17	1685	2015	357.3
Feb-17				
Mar-17				
ANNUAL TREND	2013/14			
	2014/15			
	2015/16			
	2016/17			
LATEST BENCHMARKING	SN AVE			372.4
	BEST SN			285.1
	NAT AVE			337.3
	NAT TOP QTILE			281.0

Number of open CIN cases



Number of CIN per 10K population (Inc. CPP)



# CHILD PROTECTION

## DEFINITION

Following a S47 investigation a child protection conference may be convened to consider all the information obtained under the Section 47 enquiry and to determine the best course of action. One of the things the child protection conference considers is whether the child should become subject to a Child Protection Plan. The aim of a child protection plan is to ensure the child is safe from harm and remains that way. As long as it is in the best interests of the child, this will involve offering support and services to the family.

## PERFORMANCE ANALYSIS

The trend for the number of children with a child protection plan (CPP) has continued to decrease overall when compared to our position 12 months ago but remains higher than that of statistical neighbours and the national average. We would expect the numbers to continue to fall as CP plans are worked more effectively, managers become more confident in their decision making and practice improves with the implementation of the new operating methodology. Longterm the figures should then stabilise closer to the benchmarking averages. However the number of plans alone cannot offer assurance that we have identified the right children at risk of or experiencing significant harm are supported by a plan.

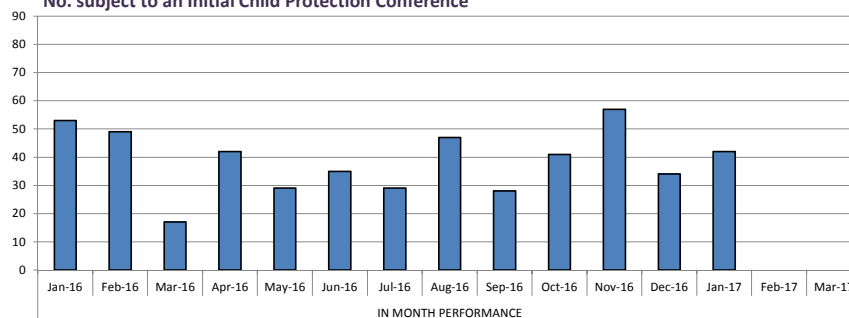
	5.4	5.1	
	No of children subject to an initial CP Conferences (in month)	No. of open CPP cases	No. of open CPP cases per 10K pop under 18

IN MONTH PERFORMANCE	Jan-16	53	368	65.3
	Feb-16	49	398	70.6
	Mar-16	17	369	65.4
	Apr-16	42	360	63.8
	May-16	29	332	58.9
	Jun-16	35	325	57.6
	Jul-16	29	310	55.0
	Aug-16	47	320	56.7
	Sep-16	28	305	54.1
	Oct-16	41	312	55.3
	Nov-16	57	326	57.8
	Dec-16	34	331	58.7
	Jan-17	42	330	58.5
	Feb-17			
Mar-17				

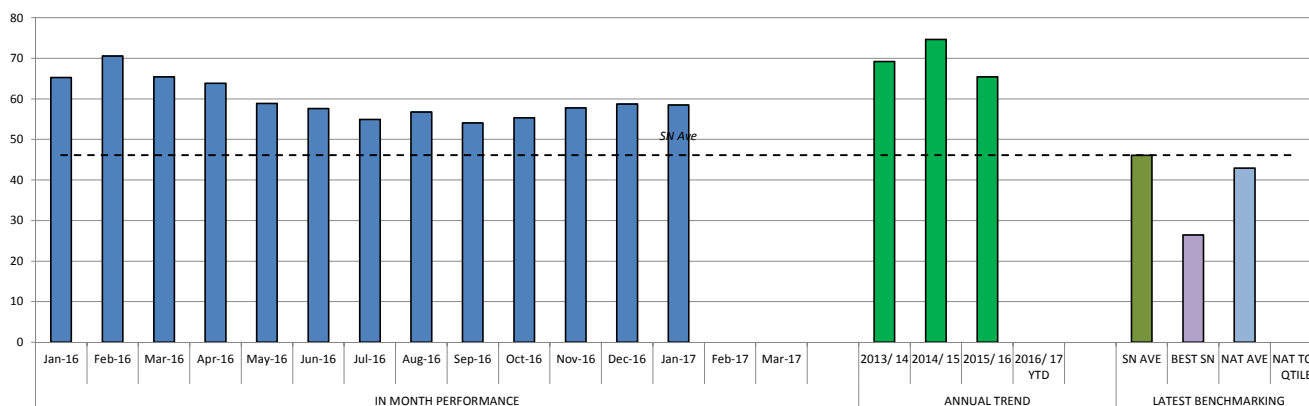
ANNUAL TREND	2013/ 14	427		69.2
	2014/ 15	556	423	74.7
	2015/ 16	427		65.4
	2016/ 17 YTD	384		

LATEST BENCHMARKING	SN AVE			46.1
	BEST SN			26.4
	NAT AVE			42.9
	NAT TOP QTILE			-

No. subject to an Initial Child Protection Conference



No. children with a Child Protection plan per 10,000 pop. 0-17



## INITIAL CHILD PROTECTION CONFERENCES

### DEFINITION

Following a S47 investigation a child protection conference may be convened to consider all the information obtained under the Section 47 enquiry and to determine the best course of action. One of the things the child protection conference considers is whether the child should become subject to a Child Protection Plan. The aim of a child protection plan is to ensure the child is safe from harm and remains that way. As long as it is in the best interests of the child, this will involve offering support and services to the family.

### PERFORMANCE ANALYSIS

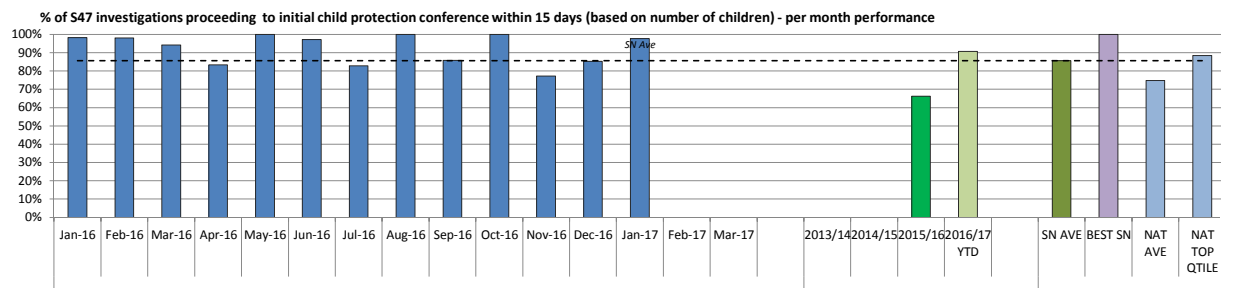
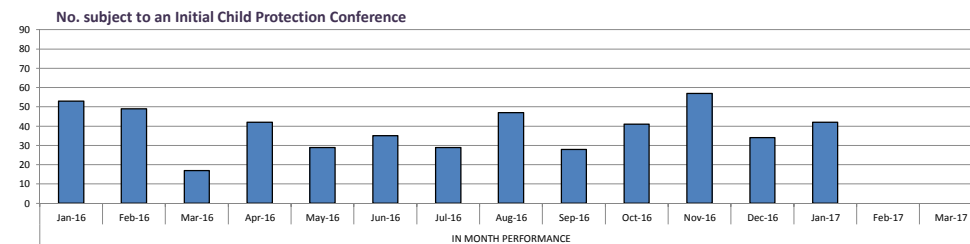
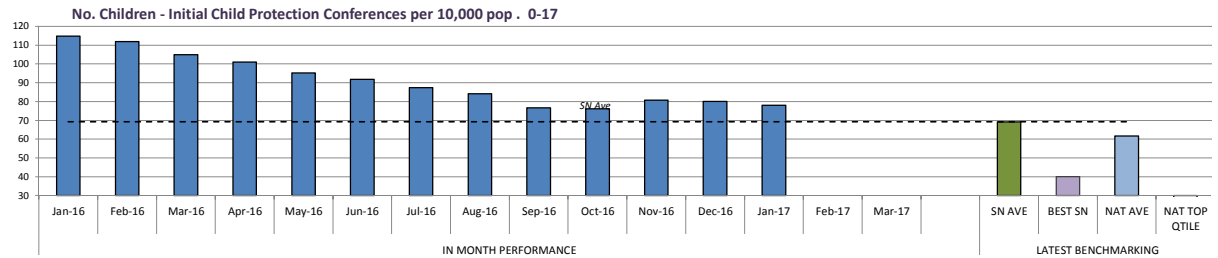
42 children were subject to an Initial Child Protection Case Conferences held in January. This is an increase on December, The January figure remains inline with the overall trend. The journey from strategy discussion outcome to ICPC is clear in the data - the number of conferences in month relates to the numbers of strategy discussions out-turning as "substantiated, continuing harm". The timeliness of Initial Case Conferences in month was higher than for December with excellent performance that results in minimum delay in children receiving the safeguarding support they need. performance is better than the national and statistical neighbour average, putting us in the top quartile .

	5.2	5.3	5.4	5.5	
	No of children with initial CP Conference (rolling 12mth)	No. of children with Initial CP Confs per 10K pop (rolling 12mth)	No of children with initial CP Conference (in month)	No. of initial CP confs (children) in 15 days (in month)	% of initial CP confs in 15 days (in month)

IN MONTH PERFORMANCE	Jan-16	647	114.7	54	53	98.1%
	Feb-16	631	111.9	49	48	98.0%
	Mar-16	592	105.0	17	16	94.1%
	Apr-16	570	101.1	42	35	83.3%
	May-16	537	95.2	29	29	100.0%
	Jun-16	518	91.8	35	34	97.1%
	Jul-16	493	87.4	29	24	82.8%
	Aug-16	475	84.2	47	47	100.0%
	Sep-16	432	76.6	28	24	85.7%
	Oct-16	429	76.1	41	41	100.0%
	Nov-16	455	80.7	57	44	77.2%
	Dec-16	451	80.0	34	29	85.3%
	Jan-17	440	78.0	42	41	97.6%
	Feb-17					
	Mar-17					

ANNUAL TREND	2013/14					
	2014/15					
	2015/16			597	395	66.2%
	2016/17 YTD			384	348	90.6%

LATEST BENCHMARKING	SN AVE		69.2			85.7%
	BEST SN		40			100.0%
	NAT AVE		61.6			74.7%
	NAT TOP QTILE		-			88.5%





## CHILD PROTECTION - TIME PERIODS

### DEFINITION

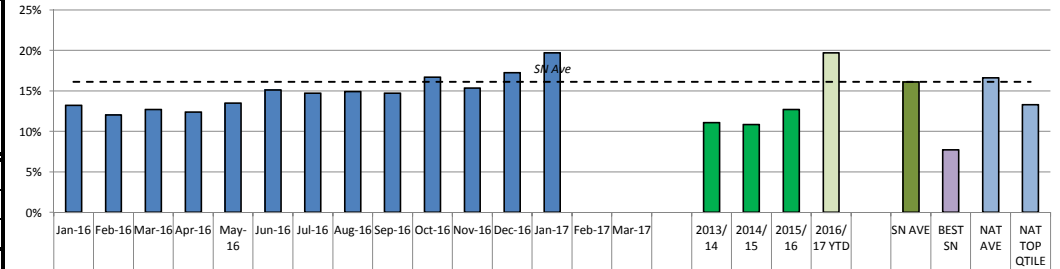
Child protection plans remain in force until the child is no longer considered at risk, moves out of the local authority area (in which case the receiving authority should convene its own child protection conference) or reaches the age of 18.

### PERFORMANCE ANALYSIS

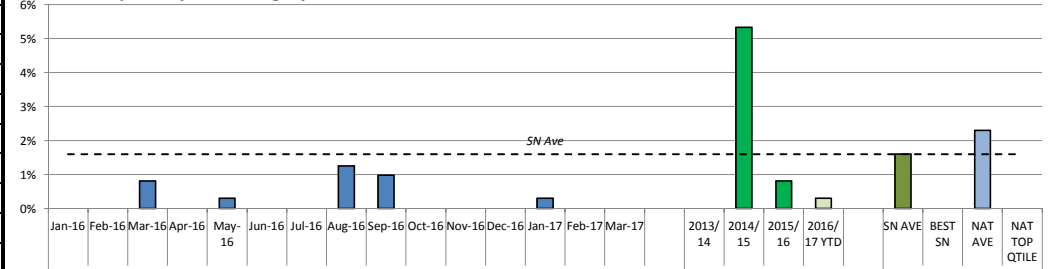
The data suggests that the services ability to reach a timely resolution for children at issue of risk continues to be good. This is likely to relate in large part to increasing numbers of children in care and subject of a legal proceeding. As last month, children on plans for a second and subsequent time, are relatively high (as compared to earlier this year) however this is broadly in line with the statistical neighbour and National average.

	5.9		5.1		5.11		5.12		
	No. of children becoming the subject of a CP plan for a 2nd or subsequent time - in 24 months	% children becoming the subject of a CP plan for a 2nd or subsequent time - in 24 months	No. of children becoming the subject of a CP plan for a 2nd or subsequent time - Ever	% children becoming the subject of a CP plan for a 2nd or subsequent time - Ever	No. of open CP plans lasting 2 years or more	% of open CP plans lasting 2 years or more	No. of CP plans lasting 2 years or more - ceased in period	% of CP plans lasting 2 years or more - ceased in period	
IN MONTH PERFORMANCE	Jan-16		76 of 576	13.2%	0 of 369	0.0%	1 of 46	2.2%	
	Feb-16		69 of 574	12.0%	0 of 398	0.0%	0 of 27	0.0%	
	Mar-16		67 of 528	12.7%	3 of 369	0.8%	1 of 38	2.6%	
	Apr-16	22 of 517	4.3%	64 of 517	12.4%	0 of 360	0.0%	3 of 44	6.8%
	May-16	25 of 496	5.0%	67 of 496	13.5%	1 of 332	0.3%	0 of 58	0.0%
	Jun-16	30 of 490	6.1%	74 of 490	15.1%	0 of 325	0.0%	1 of 44	2.3%
	Jul-16	33 of 469	7.0%	69 of 469	14.7%	0 of 310	0.0%	0 of 40	0.0%
	Aug-16	32 of 449	7.1%	67 of 449	14.9%	4 of 320	1.3%	0 of 30	0.0%
	Sep-16	27 of 408	6.6%	60 of 408	14.7%	3 of 305	1.0%	1 of 42	2.4%
	Oct-16	22 of 312	7.1%	52 of 312	16.7%	0 of 309	0.0%	3 of 34	8.8%
	Nov-16	21 of 326	6.4%	50 of 326	15.3%	0 of 326	0.0%	0 of 35	0.0%
	Dec-16	24 of 331	7.3%	57 of 331	17.2%	0 of 331	0.0%	0 of 25	0.0%
	Jan-17	29 of 330	8.8%	65 of 330	19.7%	1 of 330	0.3%	0 of 38	0.0%
	Feb-17								
Mar-17									
ANNUAL TREND	2013/ 14	45 of 406	11.1%	45 of 406	11.1%				
	2014/ 15	54 of 499	10.8%	54 of 499	10.8%	23 of 432	5.3%	20 of 478	4.2%
	2015/ 16	67 of 528	12.7%	67 of 528	12.7%	3 of 369	0.8%	28 of 588	4.8%
	2016/ 17 YTD	29 of 330	8.8%	65 of 330	19.7%	1 of 330	0.3%	8 of 390	2.1%
LATEST BENCHMARKING	SN AVE			16.1%		1.6%		3.4%	
	BEST SN			7.7%		0.0%		0.0%	
	NAT AVE			16.6%		2.3%		3.7%	
	NAT TOP QTFLE			13.3%		0.0%		2.4%	

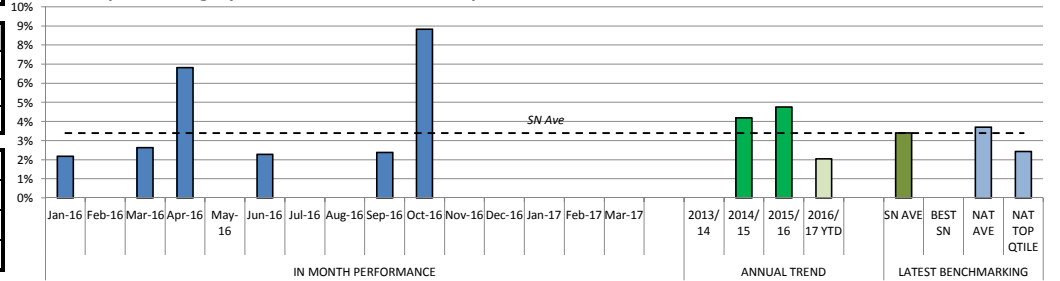
% children becoming the subject of a CP plan for a 2nd or subsequent time - Ever



% of open CP plans lasting 2 years or more



% CP plans lasting 2 years or more - ceased within period



## CHILD PROTECTION - REVIEWS & VISITS

### DEFINITION

A child protection plan is reviewed after three months and at intervals of no more than six months thereafter.  
Local standards state that any child subject to a child protection plan should be visited at least every two weeks (this excludes children registered on a CPP for less than a week).

### PERFORMANCE ANALYSIS

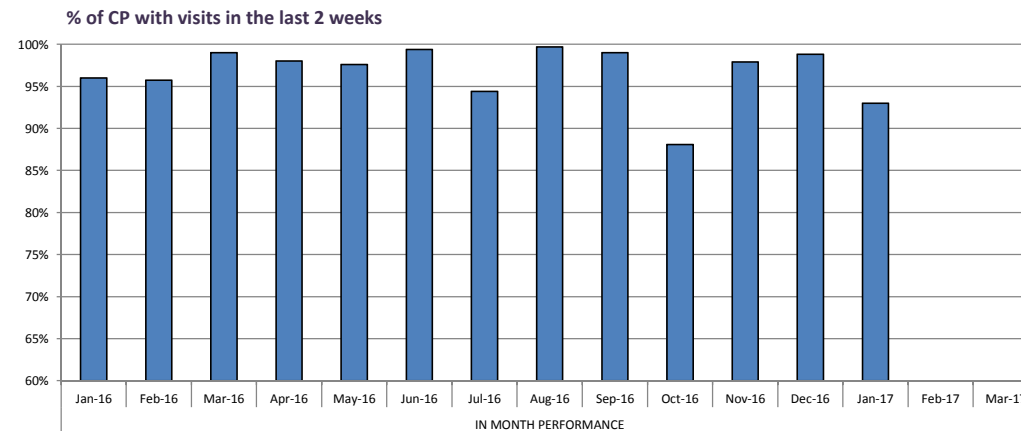
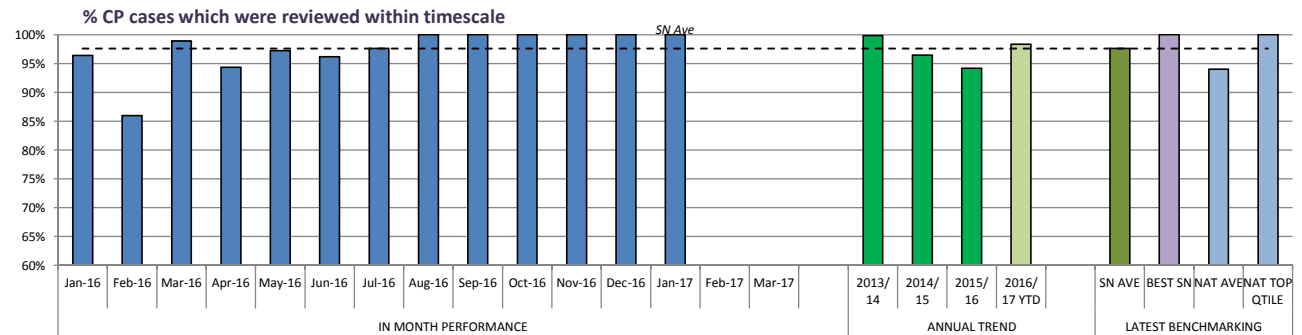
Performance in relation to both the timeliness of Review Case Conferences continues to be good maintaining 100% for six months for reviews being achieved within timescale. This is reflective of increased management oversight and the embedding of these processes in practice.

CP visits are monitored using current data and by reviewing exceptions at the weekly performance meetings. Over the last 12 months performance has improved and has been maintained. The regular performance meetings will continue to review progress in this area to ensure that the positive progress made can be sustained and where visits are late then the reasons are fully understood and that there are clear measures in place to ensure that each child is seen in an appropriate timescale and that they are safe.

*Data Issue: Issues identified in last month's report have now been rectified and the November, December & January data has been updated.*

5.13		5.15	
No. of CP cases reviewed within timescale	% CP cases which were reviewed within timescale	No. of CP cases reviewed within timescale	% of CP with visits in the last 2 weeks

IN MONTH PERFORMANCE	Jan-16	81 of 84	96.4%	96.0%
	Feb-16	49 of 57	86.0%	95.7%
	Mar-16	90 of 91	98.9%	99.0%
	Apr-16	100 of 106	94.3%	98.0%
	May-16	105 of 108	97.2%	97.6%
	Jun-16	76 of 79	96.2%	99.4%
	Jul-16	83 of 85	97.6%	94.4%
	Aug-16	57 of 57	100.0%	99.7%
	Sep-16	119 of 119	100.0%	99.0%
	Oct-16	60 of 60	100.0%	88.1%
	Nov-16	85 of 85	100.0%	97.9%
	Dec-16	43 of 43	100.0%	98.8%
	Jan-17	100 of 100	100.0%	93.0%
Feb-17				
Mar-17				
ANNUAL TREND	2013/ 14		99.8%	
	2014/ 15		96.5%	
	2015/ 16		94.2%	
	2016/ 17 YTD		98.3%	
LATEST BENCHMARKING	SN AVE		97.6%	
	BEST SN		100.0%	
	NAT AVE		94.0%	
	NAT TOP QTILE		100.0%	



# LOOKED AFTER CHILDREN

**DEFINITION** Children in care or 'looked after children' are children who have become the responsibility of the local authority. This can happen voluntarily by parents struggling to cope or through an intervention by children's services because a child is at risk of significant harm.

**PERFORMANCE ANALYSIS**

The overall trend of admissions to care continues to rise. In the last three months we have seen a significant rise of children (stock) with the number of children leaving care being lower than those being admitted to care (flow). The overall rate for Rotherham remains significantly higher than that of our statistical neighbours. Outcomes are rarely improved for young people coming into care in adolescence who make up the most significant proportion of our care population. Work has commenced to develop a range of services that will address this such as an Edge of Care intervention team, Family Group Conferencing and an expanded Therapeutic Team. This will enable more adolescents to remain and/or return home. It is not unusual for numbers of LAC in an authority in intervention to rise as action is taken to address cases which have been drifting previously. The rise in the numbers of care proceedings in Rotherham is testimony to this happening locally. There is no feedback from the courts to suggest that any children are being brought before them unnecessarily.

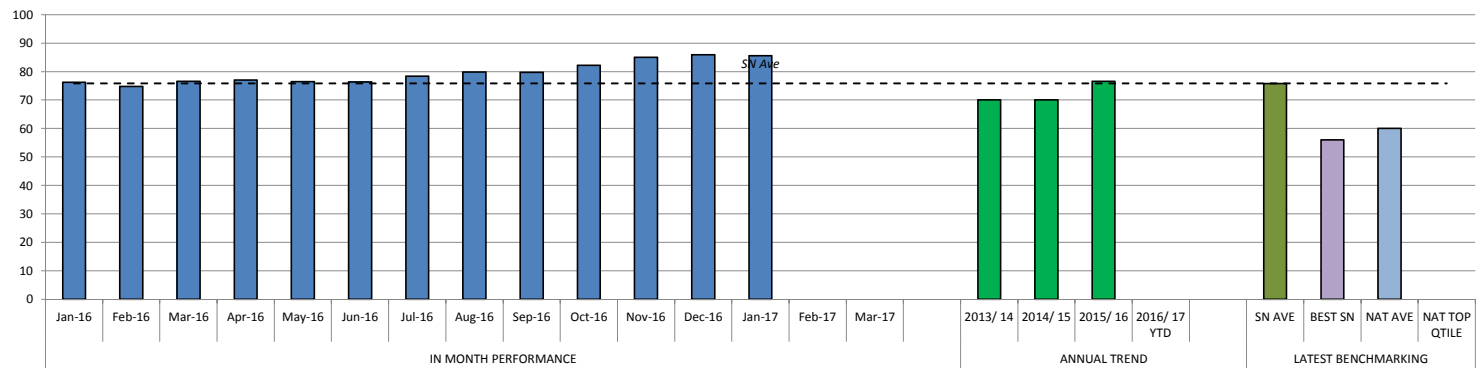
	6.2	6.1	6.3	6.4
	Rate of children looked after per 10K pop	Number of LAC	Admissions of children looked after	No. of children who have ceased to be LAC

IN MONTH PERFORMANCE		6.2	6.1	6.3	6.4
	Jan-16	76.2	430	10	15
	Feb-16	74.8	422	19	9
	Mar-16	76.6	432	20	13
	Apr-16	77.0	434	17	17
	May-16	76.5	431	18	21
	Jun-16	76.3	430	18	19
	Jul-16	78.4	442	21	9
	Aug-16	79.8	450	30	22
	Sep-16	79.7	449	24	25
	Oct-16	82.2	463	29	15
	Nov-16	85.0	479	30	15
	Dec-16	85.9	484	22	17
	Jan-17	85.5	482	10	12
	Feb-17				
Mar-17					

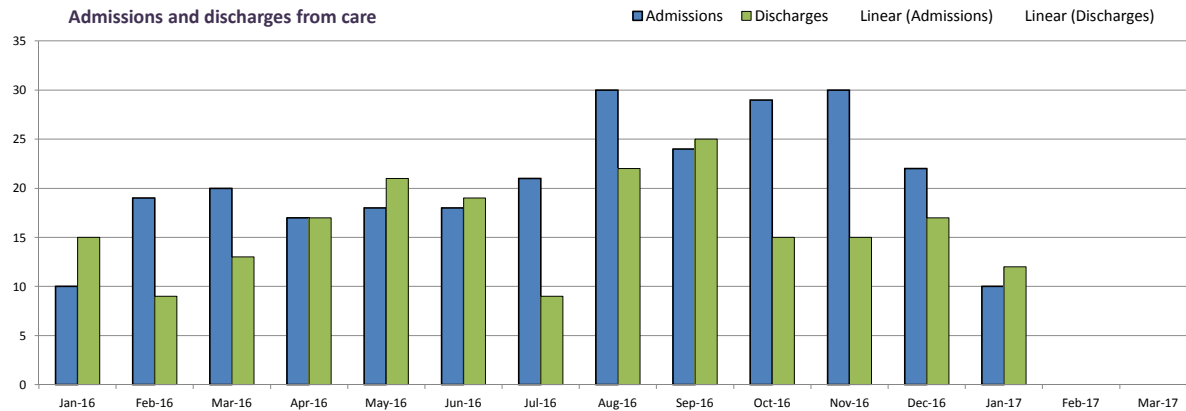
ANNUAL TREND		6.2	6.1	6.3	6.4
	2013/ 14	70.0		147	136
	2014/ 15	70.0		175	160
	2015/ 16	76.6	432	208	192
2016/ 17 YTD		480	219	172	

LATEST BENCHMARKING		6.2	6.1	6.3	6.4
	SN AVE	75.8			
	BEST SN	56.0			
	NAT AVE	60.0			
NAT TOP QTILE	-				

Rate of Looked After Children per 10K pop



Admissions and discharges from care



## LOOKED AFTER CHILDREN - PLACEMENTS

**DEFINITION** A LAC placement is where a child has become the responsibility of the local authority (LAC) and is placed with foster carers, in residential homes or with parents or other relatives.

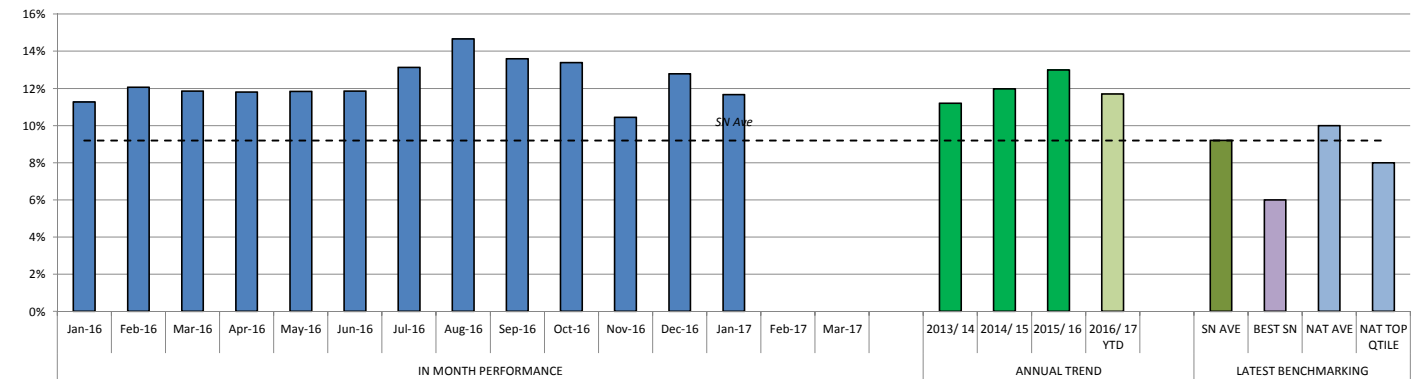
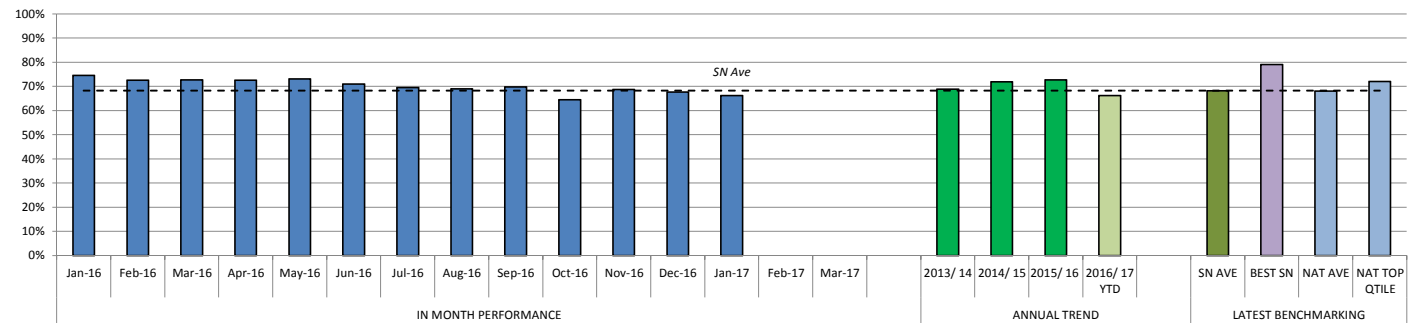
**PERFORMANCE ANALYSIS**

The January performance for children who have had three or more placement moves has seen a small improvement, whilst it has reduced, it continues to be higher than all other benchmarks. Our target of reducing to less than 10% remains and is still achievable.

The number of children who experience a stable placement for over two years is just below that of our statistical neighbours and the national average. These two statistics could suggest that we need to improve our preventative work to reduce initial placement disruption. If a child experiences a disruption they are more likely to disrupt again. It will also be important to consider the impact of our return home programme our wish to return children to live in Rotherham which will increase the number of children experiencing placement moves. There is good progress being made in reducing the numbers of children placed in residential care. While the change for them signifies a disruption, and will have some impact on these performance measures, they are only being moved if the new arrangement is demonstrably in their best long term interests. The Fostering Allowance and Support Scheme has recently been approved which should increase the growth of in-house foster carers. This in turn will support placement stability - a recent audit evidenced that over the past six months 18 Independent Fostering Agency placements disrupted whilst only four in-house placements disrupted over the same period. Whilst there can be no direct correlation more in-house placements should support placement stability. In addition the proposed expansion of the in-house LAC therapy team should also ensure greater support to carers and in turn the stability of the placement.

*Data Issue: Issues identified in last month's report have now been rectified.*

		8.1		8.2	
		No. of long term LAC placements stable for at least 2 years	% long term LAC placements stable for at least 2 years	No. of LAC who have had 3 or more placements - rolling 12 months	% LAC who have had 3 or more placements - rolling 12 months
<b>IN MONTH PERFORMANCE</b>	Jan-16	108 of 145	74.5%	47 of 417	11.3%
	Feb-16	108 of 149	72.5%	51 of 423	12.1%
	Mar-16	109 of 150	72.7%	51 of 430	11.9%
	Apr-16	103 of 142	72.5%	51 of 432	11.8%
	May-16	103 of 141	73.0%	51 of 431	11.8%
	Jun-16	98 of 138	71.0%	51 of 430	11.9%
	Jul-16	98 of 141	69.5%	58 of 442	13.1%
	Aug-16	98 of 142	69.0%	66 of 450	14.7%
	Sep-16	99 of 142	69.7%	61 of 449	13.6%
	Oct-16	136 of 211	64.5%	58 of 433	13.4%
	Nov-16	101 of 147	68.7%	50 of 479	10.4%
	Dec-16	98 of 145	67.6%	62 of 485	12.8%
	Jan-17	96 of 145	66.2%	56 of 480	11.7%
	Feb-17				
Mar-17					
<b>ANNUAL TREND</b>	2013/14	108 of 157	68.8%	44 of 393	11.2%
	2014/15	110 of 153	71.9%	49 of 409	12.0%
	2015/16	109 of 150	72.7%	56 of 431	13.0%
	2016/17 YTD	96 of 145	66.2%	56 of 480	11.7%
<b>LATEST BENCHMARKING</b>	SN AVE		68.2%		9.2%
	BEST SN		79.0%		6.0%
	NAT AVE		68.0%		10.0%
	NAT TOP QTILE		72.0%		8.0%

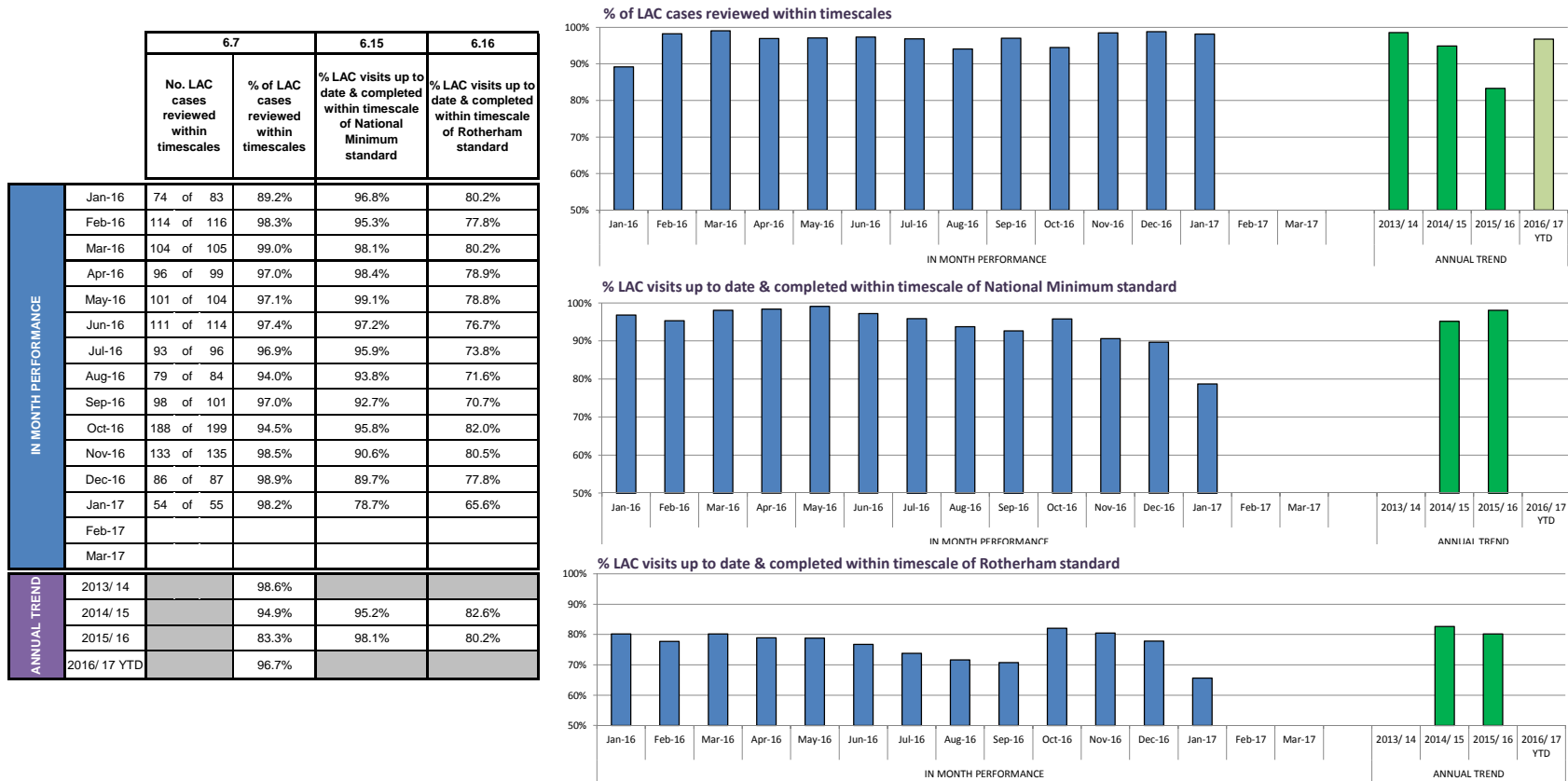


## LOOKED AFTER CHILDREN - REVIEWS & VISITS

<b>DEFINITION</b>	The purpose of LAC review meeting is to consider the plan for the welfare of the looked after child and achieve Permanence for them within a timescale that meets their needs. The review is chaired by an Independent Reviewing Officer (IRO)
	The LA is also responsible for appointing a representative to visit the child wherever he or she is living to ensure that his/her welfare continues to be safeguarded and promoted. The minimum national timescales for visits is within one week of placement, then six weekly until the child has been in placement for a year and the 12 weekly thereafter. Rotherham have set a higher standard of within first week then four weekly thereafter until the child has been permanently matched to the placement.

<b>PERFORMANCE ANALYSIS</b>	Current performance on LAC visits are monitored by the head of service daily and at weekly performance meeting. Any visit exceeding statutory minimum timescales is examined on a child by child basis to ensure they have been subsequently visited and to ensure the reason for lateness is understood. In addition to statutory minimum standards, Rotherham has set a local standard that exceeds the National one, performance in relation to local standard is still not good enough and will continue to be the focus of sustained management attention. There are some children in care however who are visited more often than the Rotherham standard according to their need at any particular time. There is now a clear process in place for social workers to ensure the Rotherham standard is proportionate to need but remains within the national standard. This will ensure that those LAC in greatest need receive appropriate levels of social workers support.
	Lac visits on time remain an area of concern due to the high turnover of staff . this should improve after this latest round of recruitment which is starting to see a move to increase the ratio of permanent staff

*Data Issue: Issues identified in last month's report have now been rectified and the November, December & January data has been updated.*



## LOOKED AFTER CHILDREN - HEALTH

### DEFINITION

Local authorities have a duty to safeguard and to promote the welfare of the children they look after, therefore the local authority should make arrangements to ensure that every child who is looked after has his/her health needs fully assessed and a health plan clearly set out.

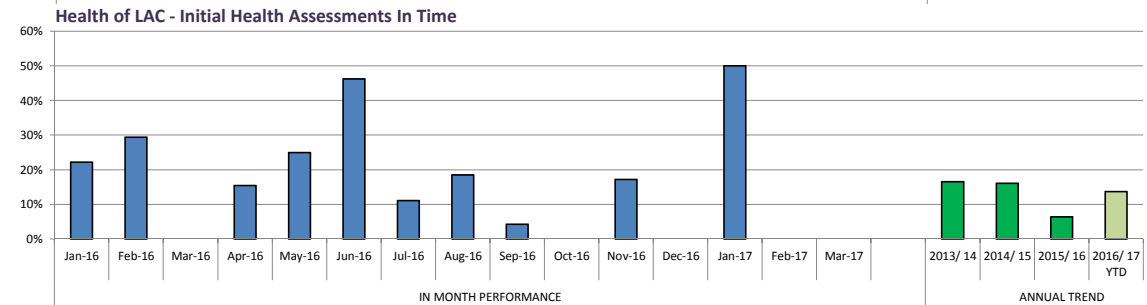
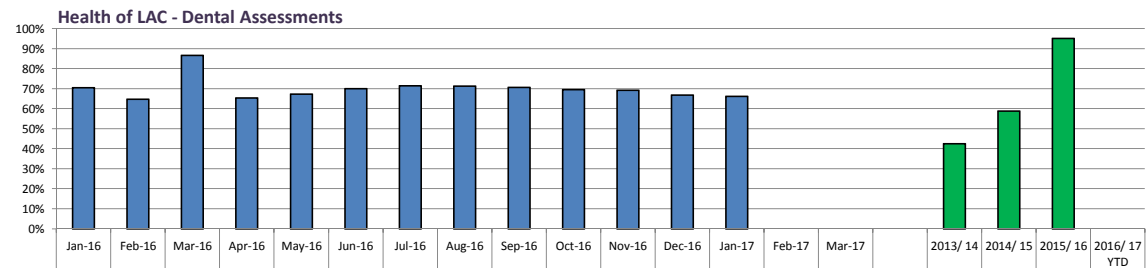
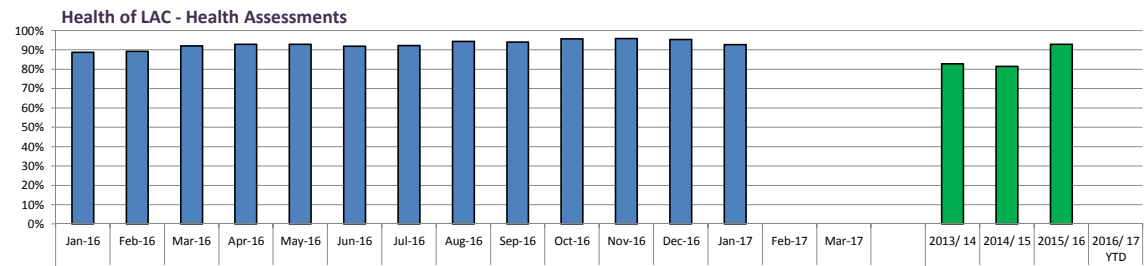
### PERFORMANCE ANALYSIS

Performance in relation to health and dental assessments was poor and has been the focus of concerted joint effort and has shown improvement. Close monitoring means that any dips in performance are understood. The overall number of health assessments completed remains at a good level and the number of initial health assessments has risen significantly to 50% on time the highest level of the year. This is due to the access health services have to the new case management system that has improved the administration of the process. From our reviews we know that in the main, those not having health or dental checks are the older young people who are recorded as 'refuses'. This is no longer going to be accepted on face value and we will be actively exploring with health colleagues how we can promote the reviews as something useful and 'young person friendly'. This will focus on the things that interest most young people such as weight, hair and skin as well as other aspects of health. We will also make sure that we are creative in thinking about how we can actively engage young people and 'reach out' to them rather than expecting them to attend a standard clinic appointment. Performance will continue to be very closely monitored. Health colleagues have identified that early contact in a non-clinical setting may prove to be the best way to sustain young people engagement in the process. As a result they will be running a pilot whereby they visit newly admitted young people in their placement to support them to attend their health assessment. Joint intervention between Health and LAC Head of Service to support locality teams to better performance in respect of Initial Health Assessments.

		6.9	6.1	6.11
		Health of LAC - Health Assessments	Health of LAC - Dental Assessments	Health of LAC - Initial Health Assessments In Time
IN MONTH PERFORMANCE	Jan-16	88.7%	70.5%	22.2%
	Feb-16	89.3%	64.7%	29.4%
	Mar-16	92.1%	86.6%	0.0%
	Apr-16	92.9%	65.3%	15.4%
	May-16	92.8%	67.2%	25.0%
	Jun-16	91.8%	69.9%	46.2%
	Jul-16	92.2%	71.4%	11.1%
	Aug-16	94.3%	71.3%	18.5%
	Sep-16	94.0%	70.6%	4.2%
	Oct-16	95.7%	69.5%	0.0%
	Nov-16	95.9%	69.1%	17.2%
	Dec-16	95.3%	66.8%	0.0%
	Jan-17	92.7%	66.1%	50.0%
Feb-17				
Mar-17				

ANNUAL TREND		82.7%	42.5%	16.5%
	2013/ 14	82.7%	42.5%	16.5%
	2014/ 15	81.4%	58.8%	16.1%
	2015/ 16	92.8%	95.0%	6.4%
	2016/ 17 YTD			13.7%

LATEST BENCHMARKING			
	SN AVE		
	BEST SN		
	NAT AVE		
	NAT TOP QTILE		



## LOOKED AFTER CHILDREN - PERSONAL EDUCATION PLANS

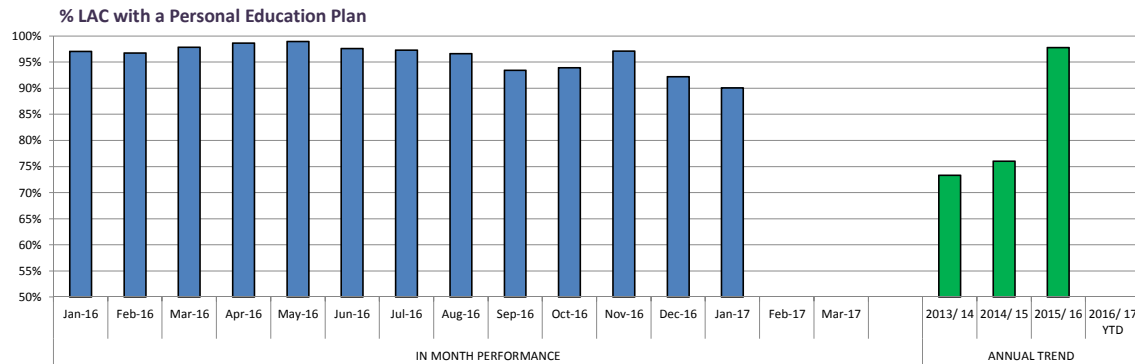
<b>DEFINITION</b>	A personal education plan (PEP) is a school based meeting to plan for the education of a child in care. The government have made PEPs a statutory requirement for children in care to help track and promote their achievements.
-------------------	--

<b>PERFORMANCE ANALYSIS</b>	Prior to September 2015 PEPs were in place for compulsory school-age children only. PEPs are now in place for LAC aged two to their 18th birthday. There has been good improvement within the year for children and young people having an up-to-date plan but there is more to do to ensure that every child and young person has a plan in place. The focus on quality is now shifting to address the numbers of children and young people who are not in full time education and those whose school place is known to be fragile. The virtual school governing body will take responsibility for driving this improvement area. Exception reporting has been provided for the children who are without an up to date pep.
-----------------------------	--

*Data Issue: Issues identified in last month's report have now been rectified and the November, December & January data has been updated.*

	6.12		6.13		
	Number of Eligible LAC with a Personal Education Plan	% LAC with a Personal Education Plan	Number of LAC with up to date Personal Education Plan	% LAC with up to date Personal Education Plan	
<b>IN MONTH PERFORMANCE</b>	Jan-16	260 of 268	97.0%	243 of 268	90.7%
	Feb-16	267 of 276	96.7%	256 of 276	92.8%
	Mar-16	272 of 278	97.8%	267 of 278	96.0%
	Apr-16	283 of 287	98.6%	273 of 287	95.1%
	May-16	282 of 285	98.9%	275 of 285	96.5%
	Jun-16	282 of 289	97.6%	280 of 289	96.9%
	Jul-16	287 of 295	97.3%	286 of 295	96.9%
	Aug-16	287 of 297	96.6%	283 of 297	95.3%
	Sep-16	255 of 273	93.4%	241 of 273	88.3%
	Oct-16	216 of 230	93.9%	140 of 230	60.9%
	Nov-16	233 of 240	97.1%	189 of 240	78.8%
	Dec-16	236 of 256	92.2%	205 of 256	80.1%
	Jan-17	236 of 262	90.1%	167 of 262	63.7%
Feb-17					
Mar-17					
<b>ANNUAL TREND</b>	2013/ 14		73.3%		65.7%
	2014/ 15		76.0%		68.7%
	2015/ 16		97.8%		95.0%
	2016/ 17 YTD				
<b>LATEST BENCHMARKING</b>	SN AVE				
	BEST SN				
	NAT AVE				
	NAT TOP QTILE				

Data issue: No start or end dates for PEPs within LCS and duplicate PEPs



## CARE LEAVERS

**DEFINITION** A care leaver is defined as a person aged 25 or under, who has been looked after away from home by a local authority for at least 13 weeks since the age of 14; and who was looked after away from home by the local authority at school-leaving age or after that date. Suitable accommodation is defined as any that is not prison or bed and breakfast.

**PERFORMANCE ANALYSIS**

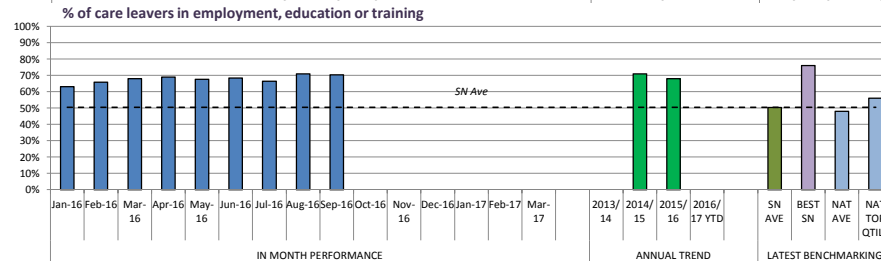
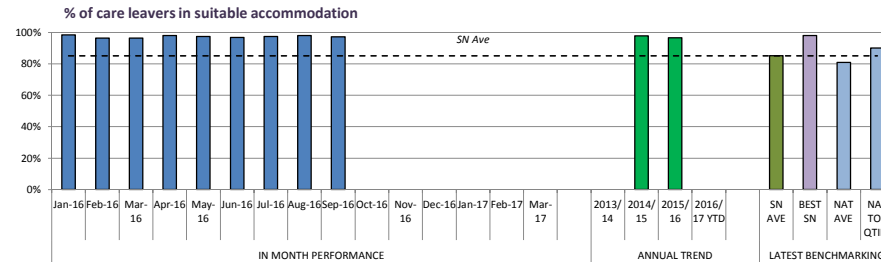
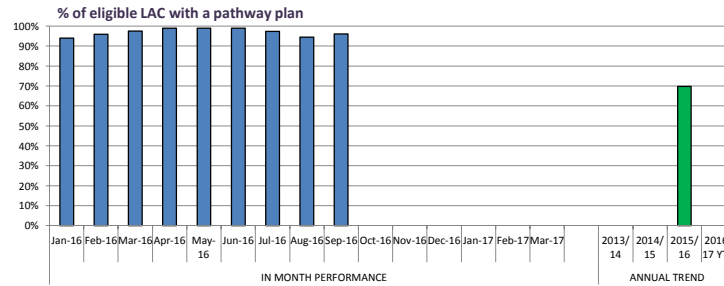
See note below for last quarter reporting . Team managers continue to report performance at fortnightly performance meetings so that compliance can be assured.

*DATA NOTE: Care Leavers information was not part of the automated data migration, service are in the process of manually inputting full cohort information. Monthly monitoring will be re-established when this is complete.*

		7.1	7.2	7.3	7.4
		Number of care leavers	% of eligible LAC with a pathway plan	% of care leavers in suitable accommodation	% of care leavers in employment, education or training
IN MONTH PERFORMANCE	Jan-16	198	93.9%	98.5%	63.1%
	Feb-16	196	95.9%	96.4%	65.8%
	Mar-16	197	97.5%	96.5%	68.0%
	Apr-16	192	99.0%	97.9%	68.9%
	May-16	188	98.9%	97.3%	67.6%
	Jun-16	187	98.9%	96.8%	68.5%
	Jul-16	185	97.3%	97.3%	66.5%
	Aug-16	200	94.5%	98.0%	71.0%
	Sep-16	201	96.0%	97.1%	70.3%
	Oct-16	222	Performance unavailable due to no migration of data to Liquid Logic		
	Nov-16	224			
	Dec-16	224			
	Jan-17	224			
	Feb-17				
Mar-17					

ANNUAL TREND	2013/ 14				
	2014/ 15	183		97.8%	71.0%
	2015/ 16	197	69.8%	96.5%	68.0%
	2016/ 17 YTD	224			

LATEST BENCHMARKING	SN AVE		85.1%	50.4%
	BEST SN		98.0%	76.0%
	NAT AVE		81.0%	48.0%
	NAT TOP QTILE		90.0%	56.0%





# ADOPTIONS

## DEFINITION

Following a child becoming a LAC, it may be deemed suitable for a child to become adopted which is a legal process of becoming a non-biological parent. The date it is agreed that it is in the best interests of the child that they should be placed for adoption is known as their 'SHOBPA'. Following this a family finding process is undertaken to find a suitable match for the child based on the child's needs, they will then be matched with an adopter(s) followed by placement with their adopter(s). This adoption placement is monitored for a minimum of 10 weeks and assessed as stable and secure before the final adoption order is granted by court decision and the adoption order is made .

Targets for measures A1 and A2 are set centrally by government office.

## PERFORMANCE ANALYSIS

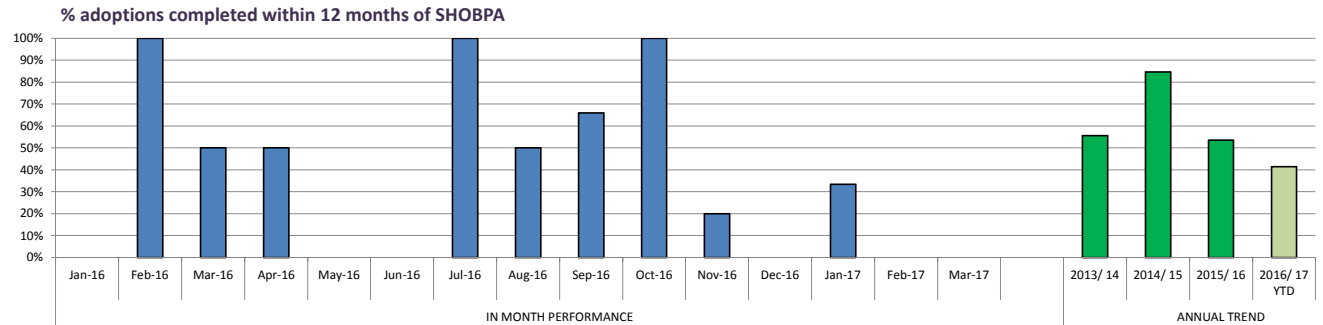
Performance each month can vary significantly given the size of the cohort which is always very small.

Given the small numbers it is most useful to look at a rolling 12 months than a month snapshot and overall performance in this area over the last three years has shown an improving trend. Importantly, all children awaiting adoption are reviewed in the fortnightly performance meeting and the reasons for delay examined and understood. The work of the new 'permanence' team which has been in place since January is really starting to show impact in terms of both reducing the length of care proceedings and ensuring timely matching and placing of younger children with prospective adopters. The good quality of the work of this team is attracting regular positive feedback from the courts and the impact on outcomes for children is tangible. The introduction of the Regional Adoption Agency in 2017 should further speed up the adoption process due to the pooling of resources in respect of assessments and adoptive parents.

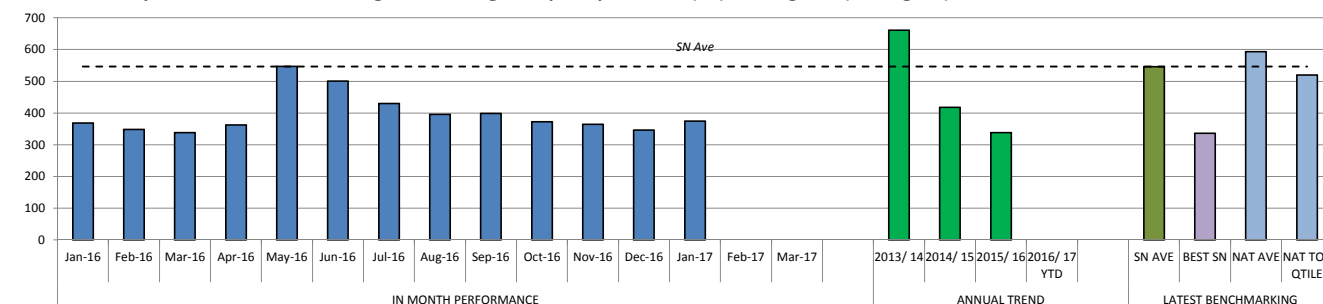
It is known that a number of children will have their final adoption approval decision before the end of the financial year, the service are projecting another 15 adoptions between January and March.

		9.1	9.2	9.3
	Number of adoptions	% adoptions completed within 12 months of SHOBPA	Av. No. days between a child becoming LAC & having a adoption placement (A1) (rolling yr.)	Av. No. days between placement order & being matched with adoptive family (A2) (rolling yr.)

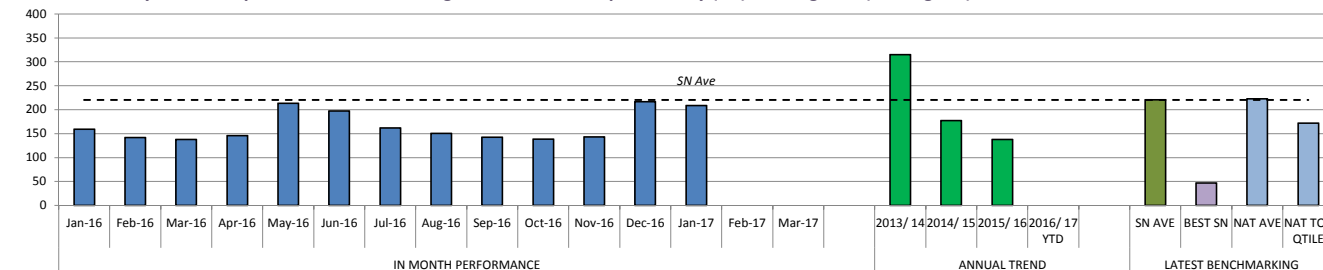
IN MONTH PERFORMANCE	Jan-16	3	0	0%	368.0	159.5
	Feb-16	7	7	100%	348.4	141.7
	Mar-16	4	2	50%	338.4	137.9
	Apr-16	2	1	50%	362.5	145.5
	May-16	2	0	0%	546.8	213.3
	Jun-16	1	0	0%	500.4	197.0
	Jul-16	2	2	100%	430.1	161.8
	Aug-16	2	1	50%	395.7	150.7
	Sep-16	3	2	66%	398.3	142.4
	Oct-16	2	2	100%	372.3	138.6
	Nov-16	5	1	20%	364.1	142.9
	Dec-16	1	0	0%	345.9	216.9
	Jan-17	9	3	33%	374.7	208.4
	Feb-17					
Mar-17						



Av. No. days between a child becoming LAC & having a adoption placement (A1) - Rolling Year (low is good)



Av. No. days between placement order & being matched with adoptive family (A2) - Rolling Year (low is good)



\*Annual Trend relates to current reporting year April to Mar - not rolling year

\*\*adoptions have a 28 day appeal period so any children adopted in the last 28 days are still subject to appeal

# CASELOADS

## DEFINITION

Caseload figures relate to the number of children the social worker is currently the lead key worker. Fieldwork teams relate to frontline social care services including the four Duty Teams, none Long Term CIN Teams, two LAC teams and the CSE Team. All averages are calculated on a full time equivalency basis, based on the number of hours the worker is contracted to work.

## PERFORMANCE ANALYSIS

Weekly performance meetings continue to examine caseloads in detail. All those over 18 are examined and the reasons explained. For example some senior social workers have students allocated to them and the student caseload shows under the supervisor's name.

The impact of rising LAC has been a rise in the number of average cases per SW to 12.9 however the maximum is now at 18 well within accepted limits. A management review of all children with a section 20 legal status has identified the potential to return home for up to 15 children. If this is achieved, combined with new edge of care interventions, this will result in a significant decrease in workload.

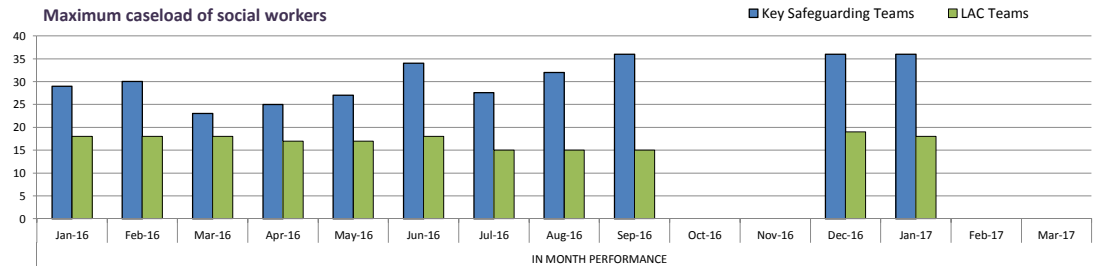
Reducing the CIN demand at the front door combined with an introduction of 'one week in five' rather than 'one week in four' duty rota system has seen a significant reduction in average caseloads from 26 to 15 Managers report feeling the benefit of this on practice and this has been validated by the recent Ofsted monitoring visit where the emergence of good social work practice was found .

The 'maximum and average caseload' within safeguarding teams remains within stable levels in January . This is reviewed weekly and managers are ensuring that cases transfer, close or step down in a timely manner. The next NQSW cohort will commence in post during October/November and this will provide the additional capacity required to manage the increase in the Children in Need. The impact should start to be seen in the March 17 caseload figures.

*DATA NOTE: Historical reporting has not been possible due to data validation issues linked to the recording of allocations 'Key Team' when cases are transferred between services and worker. Awareness raising has been undertaken to ensure managers and, in turn workers are fully aware of the importance of the information and wider impact on reporting.*

	10.1	10.2	10.3	10.4	10.5	10.6	10.7	10.8	10.9	
	Maximum caseload of social workers in key Safeguarding Teams	Maximum caseload of social workers in LAC Teams	Av. no. cases in LAC Teams	Av. no. cases in Duty Teams	Av. no. cases in CIN North Teams	Av. no. cases in CIN Central Teams	Av. no. cases in CIN South Teams	Av. no. cases in Children's Disability Team	Av. no. cases in Children Sexual Exploitation Team	
IN MONTH PERFORMANCE	Jan-16	29	18	11.7	17.2	14.7	19.2	15.7	14.9	4.9
	Feb-16	30	18	12.8	11.3	17.1	16.6	17.8	13.5	4.4
	Mar-16	23	18	12.6	13.7	16.6	17.9	17.3	14.9	5.4
	Apr-16	25	17	13.2	13.8	17.8	16.3	17.1	15.9	5.1
	May-16	27	17	12.7	15.8	18.1	17.2	15.1	15.8	4.4
	Jun-16	34	18	11.8	18.9	18.2	17.6	14.2	15.9	5.3
	Jul-16	28	15	13.7	19.5	18.8	16.7	14.2	17.0	5.9
	Aug-16	32	15	12.7	18.9	17.8	16.1	15.7	16.3	4.5
	Sep-16	36	15	12.0	26.0	18.0	16.0	14.0	14.0	4.0
	Oct-16	Oct & Nov 16 data unavailable due to data migration								
	Nov-16	Oct & Nov 16 data unavailable due to data migration								
	Dec-16	36	19	12.5	15.0	14.7	14.5	15.5	15.6	3.4
	Jan-17	36	18	12.9	15.8	15.2	15.7	17.9	16.9	2.8
Feb-17										
Mar-17										
ANNUAL TREND	2013/ 14									
	2014/ 15									
	2015/ 16	29.1	19.2	14.1	15.8	16.8	18.0	15.8	19.1	5.7
	2016/ 17									

Maximum caseload of social workers



Average number of cases per team

